

HOW DO I FILE A COMPLAINT WITH THE COMMISSION ?

Not all utilities are regulated by the commission, see: [Who Does The Commission Regulate](#) for details. If you have a problem with a regulated utility, please contact the utility first to try and resolve your complaint before contacting the commission. If the utility does not resolve the issue to your satisfaction you may file a complaint several ways:

- Via the commission website at: <http://www.puc.idaho.gov/forms/cons/cons.html>
- Call the commission at (208) 334-0369 or 1-800-432-0369 (within Idaho)
- Mail complaints to: Idaho Public Utilities Commission
Attn: Consumer Assistance
P O Box 83720
Boise, ID 83720-0074