

WHAT IS THE CUSTOMER CHARGE ON MY ELECTRIC, GAS OR WATER BILL ?

Your monthly customer charge covers part of the cost to provide service to your residence or business. Expenses associated with maintaining customer records, meter reading and billing are typically recovered in part through a customer charge. The charge will appear on the monthly bill even if you use no energy or water during the billing period.

Any costs recovered through the customer charge reduces the unit rate customers must pay for the electricity, gas or water they use.