

CONNECT!LD, INC.
TELECOMMUNICATIONS PRICE LIST

CONNECT!LD, INC.'s
Toll-free Telephone Number:
(877) 200-5022

This Price List contains the rates, terms and conditions applicable to the IntraLATA and InterLATA Resale Telecommunications Services provided by CONNECT!LD, Inc. within the State of Idaho.

Issued: July 12, 1999

Effective: July 26, 1999

Issued By:

Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

CHECK SHEET

Pages of this price list listed below are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original price list and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION
1	Second *
2	Original
2.1	Original *
3	Original
4	Original
5	Original
6	Original
7	First *
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
17.1	Original
17.2	Original
18	Original

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

DEC 18 2000

* - indicates those pages included with this filing

Boise, Idaho

Issued: December 04, 2000

Effective: December 18, 2000

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

TABLE OF CONTENTS

	Page
Table of Contents	2
Terms and Abbreviations	3
Rules and Regulations	5
Description of Service & Rates	9
Special Service Arrangements	18

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

EXPLANATION OF SYMBOLS, REFERENCE
MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS
USED IN THIS PRICE LIST

The following symbols shall be used in this price list for the purpose indicated below:

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rate.
- (M) To signify a move in the location of text.
- (N) To signify new rate or regulation.
- (R) To signify reduced rate.
- (S) To signify reissued matter.
- (T) To signify a change in text but no change in rate or regulation.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

DEC 18 2000

Boise, Idaho

Issued: December 04, 2000

Effective: December 18, 2000

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

SECTION 1 - TERMS AND ABBREVIATIONS

Access Line - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company.

Account - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Calling Card - A billing convenience whereby the End User may bill the charges for a call to an approved local exchange company-issued Calling Card. The terms and conditions of the local exchange company shall apply to payment arrangements.

Commission - Refers to the Idaho Public Utility Commission.

Company - CONNECT!LD, Inc., unless stated otherwise.

Company's Point of Presence - Location of the serving central office associated with access to the Company's network.

CONNECT!LD - Used throughout this price list to refer to CONNECT!LD, Inc. unless otherwise indicated by the text.

Customer - Any person, firm, partnership, corporation or other entity which uses service under the terms and conditions of this tariff and is responsible for the payment of charges.

Customer Dialed Calling Card Call - A service whereby the End User dials all of the digits necessary to route and bill the call.

Dedicated Access - A method of reaching the Company's services whereby the Customer is connected directly to the Company's Point of Presence without utilizing services of the local switched network.

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

End User - Any person, firm, partnership, corporation or other entity which uses the service of the Company under the terms and conditions of this tariff. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer.

Equal Access - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

Holidays - New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Initial And Additional Period - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

LATA - Local Area of Transport and Access

Special Access - See Dedicated Access.

Switched Access - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Travel Card - A billing mechanism which enables the Customer to access the service of the Company while away from home or office.

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of CONNECT!LD**

CONNECT!LD's services and resold facilities are furnished for intraLATA and interLATA communications originating at specified points within the state of Idaho under terms of this price list.

CONNECT!LD installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this price list. CONNECT!LD may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the CONNECT!LD network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and resold facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

- 2.2.1** Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this price list.
- 2.2.2** CONNECT!LD reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this price list, or in violation of the law.
- 2.2.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.2 Limitations, (Cont'd.)**

- 2.2.4** All services and resold facilities provided under this price list are directly or indirectly controlled by CONNECT!LD and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6** Presubscribed service is available from equal access locations only. Travel service is available from any originating location in the state.
- 2.2.7** The included price list language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

2.3 Use

Services provided under this price list may be used for any lawful purpose for which the service is technically suited.

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

SECTION 2 - RULES AND REGULATIONS, (CONTD.)

2.4 Payment for Service

All charges due by the Customer are payable to CONNECT!LD or any agency duly authorized to receive such payments. Any objections to billed charges must be reported to the Company within thirty (30) days of the invoice date. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Customers are responsible for all charges associated with their account, including all charges placed against Travel Card numbers. Customers claiming not to be responsible for more than five calls on any one statement may be required to accept a Travel Card number change issued by CONNECT!LD.

Should the Customer be dissatisfied with the disposition of a complaint, the Customer may request the Commission to review it. Customer's may contact the Commission at the following address and telephone number: 472 West Washington, Boise, Idaho 83702; 800-432-0369.

2.5 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.6 Cancellation

Customers must provide thirty days written notification to Connect!LD prior to cancellation. Customers are responsible for all charges, including fixed fees, which accrue up to the cancellation date. (1)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

DEC 18 2000

Boise, Idaho

Issued: December 04, 2000

Effective: December 18, 2000

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.7 Other Rules**

The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory rules and standards of the Idaho Public Utilities Commission.

2.8 Refunds or Credits for Service Outages or Deficiencies

Credit allowances for interruptions of service caused by service outages or deficiencies are limited to the initial minimum period call charges for re-establishing the interrupted call.

2.9 800 Numbers

2.9.1 The Company will make every effort to reserve "800" vanity numbers on behalf of customers, but makes no guarantee or warrantee that the requested "800" number(s) will be available or assigned to the customer requesting the number.

2.9.2 If a Customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in 800 service to another carrier (e.g., "porting" of the 800 number), including a request for a Responsible Organization (Resp. Org.) change, until such time as all charges are paid in full.

2.9.3 800 numbers shared by more than one Customer, whereby individual customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in Section 2.9.2, the Company will only honor Customer requests for change in Resp. Org. or 800 service provider for 800 numbers dedicated to the sole use of that single Customer.

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

SECTION 3 - DESCRIPTION OF SERVICE & RATES

3.1 General

CONNECT!LD offers direct dialed (1+) service, inbound "800/888" number service, and travel card service for communications originating and terminating within the State of Idaho under terms of this tariff.

Customers are billed based on their use of CONNECT!LD's network and services. Charges may vary by service offering, mileage band, class of call, time of day, day of week, and/or call duration.

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**3.2 Calculation of Distance**

Usage charges for mileage sensitive services vary based on the type of service subscribed to by the Customer. For services utilizing switched access, mileage measurements for rate schedules are based on the distance in airline miles between rate centers associated with the originating and terminating stations. For services utilizing dedicated access, mileage measurements for rate schedules are based on the distance in airline miles between the CONNECT!LD network access point associated with the station utilizing Dedicated Access Origination/Termination and the rate center associated with the called/calling station.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the serving wire center or network access point serving the Customer's location and the called/calling station.
- Step 2: Obtain the difference between the "V" coordinates. Obtain the difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating locations of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2 Chargeable time for all calls ends when one of the parties disconnects from the call.
- 3.3.3 Call durations and minimum calling periods are provided with each specific product as described in this tariff.
- 3.3.4 There is no billing applied for incomplete calls.

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**3.4 Rate Periods**

Unless otherwise indicated elsewhere in this tariff, all usage-based rates are subject to the following time-of-day and day-of-week:

- 3.4.1** Day Rate Period - Applies to that portion of a call occurring from 8:00 AM to, but not including, 5:00 PM Monday through Friday.
- 3.4.2** Evening Rate Period - Applies to that portion of a call occurring from 5:00 PM to, but not including, 11:00 PM Sunday through Friday.
- 3.4.3** Night/Weekend Rate Period - Applies to that portion of a call occurring from 11:00 PM to, but not including 8:00 AM all days, 8:00 AM to, but not including, 11:00 PM Saturday; 8:00 AM to, but not including, 5:00 PM Sunday.
- 3.4.4** When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.5 Outbound Switched Service

3.5.1 General Description

Outbound Switched Service is offered to Residential and Business Subscribers for outbound calling. Outbound Switched Service utilizes Customer-provided switched access lines. Usage is billed in sixty (60) second increments after a minimum call duration of sixty (60) seconds.

There is no minimum monthly billing.

3.5.2 Usage Rate

Per Minute: \$0.1500

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**3.6 Outbound Dedicated Service****3.6.1 General Description**

Outbound Dedicated Service is offered to Residential and Business Subscribers for outbound calling. Outbound Dedicated Service utilizes Customer-provided switched access lines. Usage is billed in sixty (60) second increments after a minimum call duration of sixty (60) seconds.

There is no minimum monthly billing.

3.6.2 Usage Rate

Per Minute: \$0.1100

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**3.7 Switched Inbound Toll-Free (8XX) Service****3.7.1 General Description**

CONNECT!LD's Switched Inbound Toll-Free Number Service is an 8XX number service available for Customer use twenty-four (24) hours a day, seven (7) days a week. Service is terminated over standard Customer-provided switched access lines. Intrastate service is offered in conjunction with Interstate service. Usage is billed in sixty (60) second increments after a minimum call duration of sixty (60) seconds.

There is no minimum monthly billing.

3.7.2 Reservation of Toll-Free Numbers

The Company will make every effort to reserve toll-free vanity numbers on behalf of Customers, but makes no guarantee or warranty that the requested toll-free number(s) will be available or assigned to the Customer requesting the number.

3.7.3 Toll-Free Number Portability

If a Customer accumulates undisputed delinquent charges, the Company reserves the right not to honor that Customer's request for a change in service, including a request for Resp. Org. change, until such charges are paid in full.

The Customer does not retain rights in toll-free numbers which are shared with other Customers of the Company. Shared toll-free numbers are not portable.

3.7.4 Usage Rate

Per Minute: \$0.1650

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**3.8 Dedicated Inbound Toll-Free (8XX) Service****3.8.1 General Description**

CONNECT!LD's Dedicated Inbound Toll-Free Number Service is an 8XX number service available for Customer use twenty-four (24) hours a day, seven (7) days a week. Service is terminated over standard Customer-provided switched access lines. Intrastate service is offered in conjunction with Interstate service. Usage is billed in sixty (60) second increments after a minimum call duration of sixty (60) seconds.

There is no minimum monthly billing.

3.8.2 Reservation of Toll-Free Numbers

The Company will make every effort to reserve toll-free vanity numbers on behalf of Customers, but makes no guarantee or warranty that the requested toll-free number(s) will be available or assigned to the Customer requesting the number.

3.8.3 Toll-Free Number Portability

If a Customer accumulates undisputed delinquent charges, the Company reserves the right not to honor that Customer's request for a change in service, including a request for Resp. Org. change, until such charges are paid in full.

The Customer does not retain rights in toll-free numbers which are shared with other Customers of the Company. Shared toll-free numbers are not portable.

3.8.4 Usage Rate

Per Minute: \$0.1250

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.9 Travel Service

3.9.1 General Description

Travel Card Service is available in conjunction with other CONNECT!LD services, or as a stand-alone offering. The service is typically used for originating telephone calls while away from home or office. Service is accessed by dialing the Company-designated toll-free access number, a valid authorization code, and the destination number. Travel Card Service is billed in sixty (60) second increments after a minimum call duration of sixty (60) seconds. Intrastate service is offered in conjunction with Interstate service.

3.9.2 Usage Rate

Per Minute: \$0.2500

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

(N)

3.10 Operator Assisted Calling

3.10.1 General Description

Connect!'s Operator Assisted Calling service is available for use by Connect! subscribers. The Customer may dial "00" or "00+ the destination telephone number" to access the Company's operator. Calls are billed in one minute increments, with additional per call charges reflecting the level of operator assistance and billing method. Appropriate operator service charges are billed on a per call basis. Operator service charges are not discounted for time of day.

A. Station to Station

Station to Station calls are non-person-to-person calls placed or billed with operator assistance. Where available, calls may be billed to a third party or collect to the called party. Third party billing is a billing arrangement by which the charges for a call may be billed to a number that is different from the calling number or the called number. Collect billing is a billing arrangement by which the charge for a call may be charged to the called party, provided the called party accepts the charge with a positive response. Calls may be processed on an automated or live operator basis.

B. Person to Person

Person to Person calling is a service whereby the person originating the call specifies to the Company operator a particular person to be reached, or a particular person, station, room number, department, or office to be reached through a PBX attendant. Calls may be processed on an automated or live operator basis.

3.10.2 Usage Rates

The following rates apply to both Station to Station and Person to Person calling.

	<u>Per Call</u>	<u>Per Minute</u>
Automated	\$1.04	\$0.20
Live Operator	\$1.64	\$1.15

(N)

Issued: March 31, 2000

Effective: April 13, 2000

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

APR 13 2000

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**3.11 Directory Assistance**

(N)

3.11.1 General Description

Directory Assistance is available for use by Connect! subscribers. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

In addition to the Directory Assistance charges, an Operator Dialed Directory Assistance Surcharge applies to Directory Assistance calls when the Customer has the capability of dialing the Directory Assistance number, but elects to dial the operator code and request assistance from the operator.

3.11.2 Usage Rates

Per Directory Assistance Call:	\$0.75
Operator Dialed Directory Assistance Surcharge:	\$0.99

(N)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

APR 13 2000

Boise, Idaho

Issued: March 31, 2000

Effective: April 13, 2000

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

idi0001

SECTION 4 - SPECIAL SERVICE ARRANGEMENTS**4.1 Individual Case Basis (ICB) Arrangements****4.1.1 General Description**

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer. The facilities utilized to provide these services are of a type normally used by the Telephone Company in furnishing its other services and shall be comparable with other Telephone Company services, and its engineering and maintenance practices. The requested service or arrangement is subject to the availability of the necessary Telephone Company personnel and capital resources.

4.1.2. Rate Regulations

Rates quoted in response to requests may be different than those specified for such services in this tariff. The customer has one-hundred and eighty (180) days after receiving the ICB rates to order the service requested at the quoted rates.

4.1.3 Temporary Promotional Programs

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers.

Issued: July 12, 1999

Effective: July 26, 1999

Issued By: Ted L. Snider, Jr. Chief Executive Officer
124 W. Capitol, Suite 250
Little Rock, Arkansas 72201

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 26 1999

Boise, Idaho