

**NET-tel CORPORATION**  
**d/b/a**  
**NET-tel COMMUNICATIONS CORPORATION**  
**TELECOMMUNICATIONS PRICE LIST**

NET-tel's  
Toll-free Telephone Number:  
(888) 263-8835 or (888) 2NET-tel

This Price List contains the rates, terms and conditions applicable to the IntraLATA and InterLATA Resale Telecommunications Services provided by NET-tel Corporation d/b/a NET-tel Communications Corporation within the State of Idaho.

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Office of the Secretary  
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ISSUED BY: Thomas M. Lera, Regulatory Manager  
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Reston, Virginia 20190

**APR 6 - 1998**

**Boise, Idaho**

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## SECTION 1 - TERMS AND ABBREVIATIONS

**Access Line** - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company.

**Account** - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

**Calling Card** - A billing convenience whereby the End User may bill the charges for a call to an approved local exchange company-issued Calling Card. The terms and conditions of the local exchange company shall apply to payment arrangements.

**Commission** - Refers to the Idaho Public Utility Commission.

**Company** - NET-tel Corporation d/b/a NET-tel Communications Corporation, unless stated otherwise.

**Company's Point of Presence** - Location of the serving central office associated with access to the Company's network.

**Customer** - Any person, firm, partnership, corporation or other entity which uses service under the terms and conditions of this tariff and is responsible for the payment of charges.

**Customer Dialed Calling Card Call** - A service whereby the End User dials all of the digits necessary to route and bill the call.

**Dedicated Access** - A method of reaching the Company's services whereby the Customer is connected directly to the Company's Point of Presence without utilizing services of the local switched network.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**End User** - Any person, firm, partnership, corporation or other entity which uses the service of the Company under the terms and conditions of this tariff. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer.

**Equal Access** - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

**Holidays** - New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

**Initial And Additional Period** - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

**LATA** - Local Area of Transport and Access

**NET-tel** - Used throughout this price list to refer to NET-tel Corporation d/b/a NET-tel Communications Corporation unless otherwise indicated by the text.

**Special Access** - See Dedicated Access.

**Switched Access** - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

**Terminal Equipment** - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

**Travel Card** - A billing mechanism which enables the Customer to access the service of the Company while away from home or office.

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**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of NET-tel Corporation d/b/a NET-tel Communications Corporation**

NET-tel's services and resold facilities are furnished for intraLATA and interLATA communications originating at specified points within the state of Idaho under terms of this price list.

NET-tel installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this price list. NET-tel may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the NET-tel network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and resold facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

**2.2 Limitations**

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this price list.
- 2.2.2 NET-tel reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this price list, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.2 Limitations, (Cont'd.)**

- 2.2.4** All services and resold facilities provided under this price list are directly or indirectly controlled by NET-tel and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6** Presubscribed service is available from equal access locations only. Travel service is available from any originating location in the state.
- 2.2.7** The included price list language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

**2.3 Use**

Services provided under this price list may be used for any lawful purpose for which the service is technically suited.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Payment for Service**

All charges due by the Customer are payable to NET-tel or any agency duly authorized to receive such payments. Any objections to billed charges must be reported to the Company within thirty (30) days of the invoice date. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Customers are responsible for all charges associated with their account, including all charges placed against Travel Card numbers. Customers claiming not to be responsible for more than five calls on any one statement may be required to accept a Travel Card number change issued by NET-tel.

**2.5 Taxes**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

**2.6 Cancellation**

Customers must provide thirty days written notification to HLC prior to cancellation. Customers are responsible for all charges, including fixed fees, which accrue up to the cancellation date.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Other Rules**

The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory rules and standards of the Idaho Public Utilities Commission.

**2.8 Refunds or Credits for Service Outages or Deficiencies**

Credit allowances for interruptions of service caused by service outages or deficiencies are limited to the initial minimum period call charges for re-establishing the interrupted call.

**2.9 800 Numbers**

**2.9.1** The Company will make every effort to reserve "800" vanity numbers on behalf of customers, but makes no guarantee or warrantee that the requested "800" number(s) will be available or assigned to the customer requesting the number.

**2.9.2** If a Customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in 800 service to another carrier (e.g., "porting" of the 800 number), including a request for a Responsible Organization (Resp. Org.) change, until such time as all charges are paid in full.

**2.9.3** 800 numbers shared by more than one Customer, whereby individual customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in Section 2.9.2, the Company will only honor Customer requests for change in Resp. Org. or 800 service provider for 800 numbers dedicated to the sole use of that single Customer.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES**

**3.1 General**

NET-tel provides direct dialed (1+), inbound "800" and travel card service for communications originating and terminating within the State of Idaho under terms of this tariff.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.2 Calculation of Distance**

Usage charges for mileage sensitive services vary based on the type of service subscribed to by the Customer. For services utilizing switched access, mileage measurements for rate schedules are based on the distance in airline miles between rate centers associated with the originating and terminating stations. For services utilizing dedicated access, mileage measurements for rate schedules are based on the distance in airline miles between the NET-tel network access point associated with the station utilizing Dedicated Access Origination/Termination and the rate center associated with the called/calling station.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the serving wire center or network access point serving the Customer's location and the called/calling station.
- Step 2: Obtain the difference between the "V" coordinates. Obtain the difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating locations of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.3 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2 Chargeable time for all calls ends when one of the parties disconnects from the call.
- 3.3.3 Call durations and minimum calling periods are provided with each specific product as described in this tariff.
- 3.3.4 There is no billing applied for incomplete calls.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.4 Rate Periods**

Unless otherwise indicated elsewhere in this tariff, all usage-based rates are subject to the following time-of-day and day-of-week:

- 3.4.1 Day Rate Period - Applies to that portion of a call occurring from 8:00 AM to, but not including, 5:00 PM Monday through Friday.
- 3.4.2 Evening Rate Period - Applies to that portion of a call occurring from 5:00 PM to, but not including, 11:00 PM Sunday through Friday.
- 3.4.3 Night/Weekend Rate Period - Applies to that portion of a call occurring from 11:00 PM to, but not including 8:00 AM all days, 8:00 AM to, but not including, 11:00 PM Saturday; 8:00 AM to, but not including, 5:00 PM Sunday.
- 3.4.4 When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.5 NET-tel 1+ Service**

NET-tel 1+ Service allows Customers to place direct dialed calls to terminating locations throughout the state of IDaho. Customers are presubscribed to the NET-tel network or dial the Company's Access Code. Calls are placed by dialing "1+" or Casual Calling Access Code and the destination telephone number, including the area code if applicable. Customers may access NET-tel 1+ Service through switched or dedicated access facilities. Calls are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute.

**3.5.1 Per Minute Rate**

| <u>Monthly Usage</u> | <u>Per<br/>Minute Rate</u> | <u>Recurring<br/>Monthly Fee</u> |
|----------------------|----------------------------|----------------------------------|
| \$ 0 - \$100         | \$0.1500                   | \$ 2.99                          |
| \$101 - \$200        | 0.1500                     | 2.99                             |
| \$201 - \$300        | 0.1500                     | 2.99                             |
| \$300 +              | 0.1500                     | 2.99                             |

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.6 Toll Free Inbound Service**

NET-tel Toll Free Inbound Service is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to Customer local exchange lines or to dedicated access facilities. With NET-tel Toll Free Service, the Customer is billed for the call rather than the call originator. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

**3.6.1 Per Minute Rate Options**

Customers of NET-tel's Toll Free Inbound Service are given the option of various billing rates depending on their calling patterns and anticipated usage. Each option provides for a lower per minute rate in exchange for a higher monthly fee.

| <u>Monthly<br/>Recurring Charge</u> | <u>Per Minute Rate</u> |
|-------------------------------------|------------------------|
| \$ 5.00                             | \$0.1290               |
| \$ 7.00                             | 0.1190                 |
| \$10.00                             | 0.1090                 |
| \$15.00                             | 0.0990                 |

**3.6.2 Registration Fee per Number**                      \$75.00

**3.6.3 Volume Discount**

Customers are eligible for volume discounts based upon their total monthly intrastate and interstate NET-tel Toll Free Inbound Service. The volume discounts for this service are:

| <u>Monthly Usage</u> | <u>Discount \$</u> |
|----------------------|--------------------|
| \$ 0 - \$999.99      | 0.00%              |
| \$1,000 +            | 10.00%             |

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.7 NET-tel Dedicated Services**

NET-tel Dedicated Services allows Customers to place direct dialed calls to terminating locations as well as receive toll free inbound calls from end users throughout the state of Idaho. Customers are presubscribed to the NET-tel network through dedicated access facilities. Calls are placed by dialing "1+" and the destination telephone number, including the area code if applicable. Calls are billed in six (6) second increments with an initial period, for billing purposes, of eighteen (18) seconds.

Special access channels, if utilized, are provided and billed to the Customer by the local exchange telephone company. Charges for the special access channel are determined by the local exchange telephone company and the Customer is responsible for payment of these charges to the local exchange telephone company. Additionally, the Customer will be billed Local Loop installation and monthly recurring charges (on a pass-through basis) in the event that the Local Loop charges are billed to NET-tel as agent for the Customer.

**3.7.1 Per Minute Rates**

| <b>Monthly Usage</b> | <b>Outbound<br/>Per<br/>Minute Rate</b> | <b>Toll Free<br/>Per<br/>Minute Rate</b> |
|----------------------|---|--|
| \$ 0 - 100           | \$0.0850                                | \$0.0850                                 |
| \$ 101 - 200         | 0.0830                                  | 0.0830                                   |
| \$ 201 - 300         | 0.0810                                  | 0.0810                                   |
| \$ 301 - 400         | 0.0790                                  | 0.0790                                   |
| \$ 401 - 500         | 0.0770                                  | 0.0770                                   |
| \$ 501 - 600         | 0.0750                                  | 0.0750                                   |
| \$ 601 - 700         | 0.0730                                  | 0.0730                                   |
| \$ 701 - 800         | 0.0710                                  | 0.0710                                   |
| \$ 801 - 900         | 0.0690                                  | 0.0690                                   |
| \$ 901 - 1000        | 0.0670                                  | 0.0670                                   |
| \$1001 - 2000        | 0.0650                                  | 0.0650                                   |
| \$2001 - 3000        | 0.0630                                  | 0.0630                                   |
| \$3001 +             | 0.0610                                  | 0.0610                                   |

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.8 NET-tel Travel Card Services**

**3.8.1 NET-tel Travel Card Service**

Net-tel Travel Card Service allows the Customer to place calls within the State of Idaho while away from the home or office. The Customer must dial an "800" number and a special access code before completing the call. Calls are billed in one (1) minute increments with an initial calling period of one (1) minute.

**(A) Flat Rate Travel Card Service**

|                    |        |
|--------------------|--------|
| Per Call Surcharge | \$0.00 |
| Per Minute Rate    | \$0.18 |

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.9 NET-tel Uni-Bill Service**

NET-tel Uni-Bill Service allows Customers to place direct dialed calls to terminating locations throughout the state of Idaho. Customers are presubscribed to the NET-tel network or dial the Company's Access Code. Calls are placed by dialing "1+" or Casual Calling Access Code and the destination telephone number, including the area code if applicable. Customers may access NET-tel Uni-Bill Service through switched access facilities. Calls are billed in six (6) second increments with an initial period, for billing purposes, of eighteen (18) seconds.

**3.9.1 Per Period Rates**

| Monthly Usage | Per Period Rates |               | Monthly Rec. Fee |
|---------------|------------------|---------------|------------------|
|               | Initial Period   | Add'l. Period |                  |
| \$ 0 - \$100  | \$0.0450         | \$0.0150      | \$ 0.99          |
| \$101 - \$200 | 0.0450           | 0.0150        | 0.99             |
| \$201 - \$300 | 0.0450           | 0.0150        | 0.99             |
| \$301 +       | 0.0450           | 0.0150        | 0.99             |

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.10 NET-tel Business One Plus Service**

NET-tel Business One Plus is a flat rate outbound calling service utilizing switched access facilities. Customers must be presubscribed to NET-tel for this service. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. This service will be targeted to business Customer averaging between \$100 and \$1,000 in monthly usage.

**3.10.1 Rates**

Per Minute Rate:

|           |         |
|-----------|---------|
| InterLATA | \$0.175 |
| IntraLATA | \$0.175 |

(N)  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.11 NET-tel Business One Plus Dedicated Service**

(N)

NET-tel Business One Plus Dedicated is a flat rate outbound calling service utilizing dedicated access facilities. Calls are billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds. This service will be targeted to business Customer averaging \$2,500 or greater in monthly usage.

Special access channels, if utilized, are provided and billed to the Customer by the local exchange telephone company. Charges for the special access channel are determined by the local exchange telephone company and the Customer is responsible for payment of these charges to the local exchange telephone company. Additionally, the Customer will be billed Local Loop installation and monthly recurring charges (on a pass-through basis) in the event that the Local Loop charges are billed to NET-tel as agent for the Customer.

**3.11.1 Rates**

Per Minute Rate:

|           |         |
|-----------|---------|
| InterLATA | \$0.105 |
| IntraLATA | \$0.105 |

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.12 NET-tel Business Toll Free Service**

NET-tel Business Toll Free is a flat rate inbound calling service utilizing switched access facilities. This service permits the Customer to receive incoming calls from all locations within the State of Idaho. With NET-tel Business Toll Free service, the Customer is charged for the call, not the calling party. Calls are billed in six (6) second increments after an initial period, for billing purposes of eighteen (18) seconds.

The Directory Listing Charge is a monthly charge the Company passes through to the Customer that allows the Customer to have the relevant 800 number listed in the 800 Directory Assistance service.

**3.12.1 Rate Structure**

|     |  |         |
|-----|--|---------|
| (A) | Per Minute Rate:                             |         |
|     | InterLATA                                    | \$0.175 |
|     | IntraLATA                                    | \$0.175 |
| (B) | Monthly Recurring Charge (per number):       | \$ 1.93 |
| (C) | Monthly Dir. Asst. Listing (per number):     | \$15.00 |
|     | Directory Listing Order Charge (per number): | \$15.00 |

(N)

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.13 NET-tel Business Toll Free Dedicated Service**

(N)

NET-tel Business Toll Free Dedicated is a flat rate inbound calling service utilizing dedicated access facilities. This service permits the Customer to receive incoming calls from all locations within the State of Idaho. With NET-tel Business Toll Free Dedicated service, the Customer is charged for the call, not the calling party. Calls are billed in six (6) second increments after an initial period, for billing purposes of six (6) seconds.

Special access channels, if utilized, are provided and billed to the Customer by the local exchange telephone company. Charges for the special access channel are determined by the local exchange telephone company and the Customer is responsible for payment of these charges to the local exchange telephone company. Additionally, the Customer will be billed Local Loop installation and monthly recurring charges (on a pass-through basis) in the event that the Local Loop charges are billed to NET-tel as agent for the Customer.

The Directory Listing Charge is a monthly charge the Company passes through to the Customer that allows the Customer to have the relevant 800 number listed in the 800 Directory Assistance service.

**13.1 Rate Structure**

**(A) Per Minute Rate:**

InterLATA \$0.105

IntraLATA \$0.105

**(B) Monthly Recurring Charge (per number):** \$ 1.93

**(C) Monthly Dir. Asst. Listing (per number):** \$15.00

Directory Listing Order Charge (per number): \$15.00

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.14 NET-Point Calling Card Service**

(N)

NET-Point Calling Card Service allows the Customer to place calls within the State of Idaho while away from the home or office. The Customer must dial a toll free number and a special access code before completing the call. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. Per minute charges as well as a per call surcharge apply.

**3.14.1 NET-Point Calling Card - Enhanced Features**

The following calling card features are being offered by the Company to Customers of NET-Point Calling Card Service. Enhanced features rates are applied on a stand-alone basis and are not combined with any other usage rates. In addition other non-regulated calling card services may be offered to the Customer.

**(A) Conference Calling**

Permits the addition of three additional parties to an in progress calling card call. Per minute rates as well as a per call surcharge applies for each party ("leg") added to the conference. All calls are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute and are billed for each leg of the circuit.

**(B) Personal Speed Dial List**

The Personal Speed Dial List allows the Customer to set up and change a list of their most frequently dialed domestic and international telephone numbers, for the convenience of speed dialing.

**(C) Directory Assistance**

Customers can contact a Directory Assistance operator while utilizing their NET-Point Calling Card. The DA operator will provide the Customer with the ability to get two (2) calls per request. The operator will also offer to complete the call for the Customer for an additional surcharge.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.14 NET-Point Calling Card Service, (Cont'd.)**

(N)

**3.14.2 NET-Point Calling Card Service**

|  |                 |
|--|-----------------|
| <b>(A) Calling Card Rates</b>                  |                 |
| Per Minute Rate                                | \$0.21          |
| <b>(B) Monthly Recurring Charge</b>            | \$0.00          |
| <b>(C) Non-recurring Charge</b>                | \$3.00 per card |
| <b>(D) Public Telephone Surcharge/per call</b> | \$0.29          |

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access The Company service and is unrelated to the Company service accessed from the pay telephone.

**3.14.3 NET-Point Enhanced Card Services**

|                                    |        |
|------------------------------------|--------|
| <b>(A) Conference Call</b>         |        |
| Per Minute / per leg               | \$0.42 |
| Per Call Surcharge / per leg added | \$1.65 |
| <b>(B) Speed Dialing</b>           | \$0.00 |
| <b>(C) Directory Assistance</b>    |        |
| Per call                           | \$1.30 |
| Operator Assistance / per call     | \$0.55 |

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.15 Power-Finder West Communications Personalized Toll-Free 500 Services**

(N)

Personalized Toll-Free 500 Services are available to residential and business Customers over switched or dedicated facilities. Basic service permits calls, similar to traditional toll free services calls, to a Customer's designated call station number from stations in diverse geographical areas, in which the Personalized Toll-Free 500 Services Customer is billed for the call rather than the call originator. Service is available where Personalized Toll-Free 500 Services is available from the local service provider and the underlying carrier.

All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

**3.15.1 Rates**

|     |                          |          |
|-----|--------------------------|----------|
| (A) | Monthly Recurring Charge | \$100.00 |
| (B) | Per Call Charge          | \$0.10   |
| (C) | Per Minute Rates         | \$0.15   |

**3.15.2 Discount Schedule**

The per-minute, usage-based rate for Personalized Toll-Free 500 Services will be reduced, to the rate provided below, for Customers who pay their bill via the Company's on-line payment method. Only Customers of Personalized Toll-Free 500 Services who select the on-line payment method are eligible for this discount. The discounted per-minute rate will be effective in any billing periods subsequent to the Company's receipt of the initial on-line payment from the Personalized Toll-Free 500 Services Customer. Recurring monthly and per-call charges will continued to apply as described above.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.15 Power-Finder West Communications Personalized Toll-Free 500 Services, (Cont'd.)**

(N)

**3.15.3 Service Conditions**

The Company is not liable for any damages arising out of failure by the Company, its agents, or employees, to obtain Personalized Toll-Free 500 Services number(s), upon request by a Customer. Personalized Toll-Free 500 Services are offered subject to limitations on availability of, and Company access to, the facilities or arrangements necessary to provide the 500 number(s), including but not limited to: unavailability of specific 500 number(s) requested by the Customer due to previous assignment of the number(s) to another customer or common carrier; unavailability of the 500 number(s) requested by the Customer in some or all of the geographic areas requested; and unavailability of the necessary 500 access service(s) from the underlying local exchange carrier in the geographic area(s) covered by a Customer request.

The Customer is responsible for payment of all calls placed to or via the Personalized Toll-Free 500 Services number(s) serviced by the Company. This responsibility is not affected by any use, misuse, or abuse of the Customer's Personalized Toll-Free 500 Services by Customer-provided systems, equipment, facilities or services interconnected to the Customer's Personalized Toll-Free 500 Services offering(s), or the use, misuse or abuse occasioned by third parties, including, without limitations, the Customer's employees, other common carrier, or members of the public who dial the Customer's Personalized Toll-Free 500 Services in error.

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**SECTION 4 - MISCELLANEOUS SERVICES**

**4.1 Directory Assistance**

Directory Assistance is available to Customers of NET-tel's Service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

|                                |        |
|--------------------------------|--------|
| Directory Assistance, Per Call | \$0.50 |
|--------------------------------|--------|

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