

INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF

**TITLE PAGE**

IDAHO

INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF

OF

**TELMATE, LLC**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of interexchange telecommunications services provided by TELMATE, LLC ("TELMATE") with principal offices located at 234 Front Street 2<sup>nd</sup> Floor San Francisco, CA 94111. This tariff applies for services furnished within the State of Idaho. This tariff is on file with the Idaho Regulatory Authority, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: November 21, 2011

By: Darren Wallace  
234 Front Street 2<sup>nd</sup> Floor  
San Francisco, CA 94111

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INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF

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**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	<b>REVISION</b>		<b>PAGE</b>	<b>REVISION</b>	
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20	Original				

\* - indicates those pages included with this filing

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INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF

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**EXPLANATION OF SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (D) - Delete or discontinue.
- (I) - Change Resulting in an increase to a customer's bill.
- (M) - Moved from another tariff location.
- (N) - New
- (R) - Change resulting in a reduction to a customer's bill.
- (T) - Change in text or regulation.
- (C) - Correction

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## TARIFF FORMAT

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially; however, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the OPUC. For example, the 4<sup>th</sup> Revised Page 14 cancels the 3<sup>rd</sup> Revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Idaho Public Utilities Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1(a)
- D. Check Sheets** - When a tariff filing is made with the PUC, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the PUC.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Automated Collect Calls** - Calls billed to the called party and completed through an automated call processing system that prompts the call originator and the called party such that the call is completed without live operator assistance.

**Bill Statement Fee (BSF)** – A fee assessed to recover the costs associated with LEC billing.

**Carrier Cost Recovery (CCRF) Fee** – A fee assessed to customers to recover the cost of line item billing costs. This fee is assessed on the first and fifth call records.

**Collect Billing** - A billing arrangement whereby the originating caller may bill the charges for a call to the called party; provided the called party agrees to accept the charges.

**Commission** - the Idaho Public Utilities Commission.

**Company or Carrier** – The term used throughout this tariff to refer to Telmate, LLC, unless otherwise clearly indicated by the context.

**Correctional Institutions** - Used throughout this tariff to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with the Company for the provision of service for use by their inmate population.

**CrossLATA** – When a call is made from a Confinement Facility to a number whose physical location cannot be ascertained through traditional call data sourcing methods.

**Customer** - The person, firm, corporation or other entity which uses the Company's service and is responsible for payment of charges and compliance with the Company's tariff. The Customer on a collect call placed in a confinement institution is the called party or who creates a prepaid account and receives a call from an End User.

**End User** - End Users of the Company's service are inmates of correctional institutions or penal facilities who are authorized by the institution to use such services. Responsibility for payment of End Users' charges must be accepted by the called party or who creates a prepaid account with the Company.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**Inmates** - The jailed population of correctional institutions.

**Institution** - Used throughout this tariff to refer to correctional institutions or inmate facilities.

**PUC** – Idaho Public Utilities Commission

**Regulatory Assessment Fee (RAF)** - A fee assessed to customers to recover the cost of administration of regulatory fees and requirements. This fee is assessed on the first and fifth call records.

**Telmate** - Used throughout this tariff to refer to TELMATE, LLC

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

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**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of the Company**

The Company's services and facilities are furnished for communications originating and terminating within the State of Idaho under terms of this tariff.

The Company installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. The Company may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Subscriber, to allow connection of a Subscriber's location to the Company network.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

**2.2 Use of Service**

Services is provided under this tariff to correctional institutions and may be used by authorized inmates of institutions for any lawful purpose for which the service is technically suited, subject to such limitations or restrictions established by the institution (Customer).

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.2 Limitations**

- 2.2.1** Service is offered subject to the availability of the necessary facilities and equipment, and is subject to the provisions of this Tariff.
- 2.2.2** Service is provided only to correctional institutions for use by authorized inmates of the institutions and is subject to any restrictions or limitations imposed by the correctional institution.
- 2.2.3** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer or End User is using service in violation of provisions of this Tariff or the law.
- 2.2.4** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.5** The Company reserves the right to discontinue service, limit service, or to impose requirements on Institutions as required to meet changing regulatory or statutory rules and standards.
- 2.2.6** The Company reserves the right to discontinue service, when any governmental or regulatory condition imposed upon Company materially and negatively impacts the financial viability of the service as determined by the Company in its best business judgment.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.4 Liability of the Company**

- 2.4.1** The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer or End User for the period during which the faults in transmission occur.
- 2.4.2** The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by Subscriber and End User against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to , transmitted, or used by the Company under this tariff; or for any act or omission of the Subscriber or End User; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4** The included tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that if it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.5 Taxes and Fees**

- 2.5.1** For Debit Card calls, state and local taxes are included in the stated rates in this Tariff. For all other calls, state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this Tariff.
- 2.5.2** To the extent that a municipality, other political subdivision or local agency of government, or Idaho Public Utilities Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 2.5.3** The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Such adjustments shall be listed in this Tariff.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.5 Taxes and Fees (Cont'd.)****2.5.3 (Cont'd.)****A. Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company's service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any re-originated call (i.e., using the A#@ symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call: \$0.60

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.6 Terminal Equipment**

The Company's facilities and service is used with or terminated in Company-provided telephone equipment and communications systems capable of proprietary call management and termination process. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Idaho Public Utilities Commission.

**2.7 Installation and Termination**

Service is installed upon mutual agreement between the correctional institution and the Company. The service agreement does not alter rates specified in this tariff.

**2.8 Assignment or Transfer**

All facilities or services provided under this Tariff are directly or indirectly controlled by the Company and neither the Institution nor End User may transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all service conditions.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.9 Billing and Payment for Service****2.9.1 Payment for Service**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an end user of the Customer by the Company. All charges due by the Customer are payable to the Company or to an agency duly authorized to receive such payments (such as a credit card issuer).

**2.9.2 Disputed Charges**

Charges billed directly by the Company are due upon receipt. Amounts not paid within 30 days of the invoice will be considered past due. For charges billed directly by the Company, notice from the Customer of a dispute as to charges must be received in writing by the Company within thirty (30) days after the date of the invoice.

For charges billed through the Customer's local exchange carrier, notice from the Customer of disputed charges must be received in writing by the Company within ninety (90) days after the date of the bill is issued.

The Company will promptly investigate and advise all billed parties as to its findings concerning disputed charges. Adjustments to Customer's bills shall be made, to the extent that circumstances exist which reasonably indicate that such changes are appropriate. Customers may contact the Idaho Public Utilities Commission in the event of an unresolved dispute.

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

**2.9 Billing and Payment for Service (Cont'd.)****2.9.3 Validation of Credit**

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures and to establish a maximum predetermined credit amount. The initial maximum credit amount established is \$250 per billing period. Additional calling over the \$250 limit may be allowed if a Customer so requests, subject to review of the Customer's payment history with his/her local exchange company. Where a requested billing method cannot be validated or maximum credit amount established, the Company may refuse to provide service.

Services provided by the Company are available to inmates of confinement facilities in accordance with facility-authorized programs. The Company may request that the confinement facility adopt, as part of its program, terms that enable the Company to collect the charges for all inmate calls, including without limitation, the blocking of calls by the Company to certain telephone numbers when the amount charged to such a telephone number exceeds a predetermined amount or becomes past due.

**2.9.4 Deposits**

The Company does not normally require deposits. However the company reserves the right to collect a deposit not to exceed two (2) months estimated charges from customers whose credit history is unacceptable or unknown to the Company. Deposits, if collected, will be collected and maintained in accordance with Idaho Public Utilities Commission rules.

**2.9.5 Advance Payments**

The Company does not normally require advance payments for service. However, for Customers whom the Company determines an advance payment is necessary, (e.g., delinquent payment status), the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.9 Billing and Payment for Service (Cont'd.)**

**2.9.6 Return Check Charge**

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Idaho law.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.10 Interconnection with Institution**

The Company's facilities and service is used in conjunction with Company-provided telephone sets, computers and routers. The Institution is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. Terminal equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Idaho Public Utilities Commission.

**2.11 Installation and Termination**

Service is installed upon mutual agreement between the Institution and the Company.

**2.12 Interconnection with Other Carriers**

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Institution is responsible for all charges billed by other carriers for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Institution.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.13 Refusal or Discontinuance by of Service by Company**

2.13.1 The Company may refuse or discontinue service under the following conditions.

- A. For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- B. For use of telephone service for any other property or purpose than that described in the application.
- C. For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- D. For noncompliance with or violation of Idaho Public Utilities Commission regulation or the Company's rules and regulations on file with the Idaho Public Utilities Commission, provided five (5) day's written notice is given before termination.
- E. For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) day's written notice, except in extreme cases.
- F. Without notice in the event of Subscriber or End User use of equipment in a manner that adversely affects the Company's equipment or service to others.
- G. Without notice in the event of tampering with the equipment or services owned by the Company or its agents.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.13 Refusal or Discontinuance by of Service by Company (Cont'd.)**

**2.13.1 (cont'd.)**

- H. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Subscriber or End User to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
  
- I. Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Carrier from furnishing such services.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.14 Intrastate Facilities**

Intrastate calls are carried over intrastate facilities by the Company's underlying carrier via its communication call processing platform which may or may not reside within Idaho. The Company's call processing platform resides at various Data Centers throughout the United States.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.15 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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**SECTION 3 - DESCRIPTION OF SERVICE****3.1 General**

The Company offers proprietary call processing network to its customers, including automated operator-assisted calling and prepaid accounts, for calling within the state of Idaho. Service is designed for the placement of calls by inmates of prisons or confinement facilities. Calls are routed via automated premises equipment to valid NPA-NXX in the state of Idaho by the switching facilities of the Company's underlying carrier(s). Rates for service may vary by distance, time of day and duration of the call.

Services provided exclusively for the use of inmates of correctional or confinement institutions may be limited or restricted at the request of the Institution administration. Restrictions include, but are not limited to: call duration limits, call-to number blocking, emergency call blocking, blocked access to a live operator and to alternate carriers, collect or person to person collect only, service availability hours, or other restrictions deemed necessary for the welfare of the institution and safety of the public.

**3.2 Service Availability**

Service is available to correctional institutions throughout Idaho for use by authorized inmates of such institutions and by parties whom they call.

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**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)****3.3 Call Charges**

- 3.3.1** Long distance usage charges are based on the actual usage of the Company's network. The Company will determine that a call has been established through industry standard answer detection methods, including hardware answer detection. No fixed monthly fees or installation charges apply.
- 3.3.2** Chargeable time for a call ends upon disconnection by either party.
- 3.3.3** Unless otherwise specified in this Tariff, the minimum call duration for billing purposes is one (1) minute. For billing purposes, call timing begins when the called party accepts responsibility for payment of charges. Call timing ends when the connection is terminated.
- 3.3.4** Unless otherwise specified in this Tariff, usage is measured and rounded to the higher full minute for billing purposes.

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**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**

**3.4 Time of Day Rate Periods**

The appropriate rates apply for day, evening and night/weekend calls based on the following chart. A call which involves more than one rate period will be rated pro-rata in accordance with how the call crossed the applicable rate periods.

TIMES	MON	TUES	WED	THUR S	FRI	SAT	SU N
8:00 AM to 5:00 PM*	Daytime Period						
5:00 PM to 11:00 PM*	Evening Period						
11:00 PM to 8:00 AM*	Night/Weekend Period						

\* - to but not including

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**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)****3.5 Description of Service**

All services are offered in conjunction with interstate service.

**3.5.1 Institutional Collect-Only Calling Service**

The Company or its Carrier provides Institutional Automated Collect-Only Operator Service to inmates of confinement facilities. Service may be limited by the administrators of the institutions as to availability, call duration or calling scope. Calls are billed to the Called Party. The Called Party must actively accept charges for the call. A per-call service charge applies to each call.

Institutional automated collect operator service allows inmates to make collect calls to terminating locations anywhere in the State of Idaho. An automated system prompts the caller and the called party through user - friendly instructions. The called party must accept responsibility for payment of the charges by dialing the designated digit for acceptance. If a call is not accepted within five (5) seconds of the automated voice recording prompt, the automated recording is replayed a second time. If an acceptance digit is not received five (5) seconds after the second recording is completed, the call is terminated by the Company's system.

Use of the automated collect calling service is subject to the rules and regulations of the Idaho Public Utilities Commission, and the institution's administrative restrictions.

**3.5.2 Classes of Calls**

**Automated Collect Station Calls** - are calls which are placed by an Inmate who dials all of the digits required to route the call and who follows the Company system prompts, enabling the Called Party to accept the charges for the call. If the Called Party does not accept the call, the call is terminated and no billing applies.

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**SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)****3.5 Description of Service Cont'd.****3.5.3 Prepaid Institutional Service**

Prepaid Institutional Service calls are originated by entering a Personal Identification Number (PIN) created by the End User. The Company's system informs the inmate of the account balance remaining on their specific account and prompts the inmate to place a call by entering a destination telephone number. Network usage for calls placed is deducted from the available balance in the End User's account upon completion of the call.

Prepaid Institutional Service allows the End User to make calls up to the total amount purchased divided by the per-minute rate. No minimum service period applies.

Prepaid Institutional Service rates are not distance or time of day sensitive. Holiday discounts do not apply. Network usage for Prepaid Institutional Account Calls is deducted from the Available balance in the inmate's prepaid account in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute. Usage charges are computed and rounded up to the nearest penny on a per call basis.

Account balances as well as rates and charges are available from the system upon access to place a call.

Telmate's prepaid service is available 24 hours a day, 7 days per week. Accounts will be made available to inmates at the discretion of the Institution.

Certain termination exclusions may apply based upon the direction of a facility including but not limited to calls to 700, 800, 900 numbers, directory assistance, live operator assistance, 911 emergency calls and any specific black list provided by the institution.

**4.1 Computation of Charges****4.1.1 General**

Calls are billed individually for each call placed through the Carrier. Charges are computed on an airline mileage basis as described in Section 3.4 of this tariff.

Customers are billed based on their use of the Company's long distance service. No installation charges or fixed monthly recurring charges apply. Rates vary by mileage band, time of day, day of week and call duration.

TELMATE, LLC

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**SECTION 4 - RATES AND CHARGES**

**4.1.2 CrossLATA Calls Placed to Wireless and Call Forwarding Numbers**

Confinement Facilities by law can limit the persons who may be called by inmates in the facility. However, due to technological developments in the telecommunications industry there are instances whereby the Company cannot readily identify either the jurisdiction of the call or the identity of the called party. Instances such as calls to wireless or call forwarded numbers often cannot be properly identified with current technologies. This inability to identify the called party or the called party's actual physical location creates legal and security issues for the Confinement Facility and operational issues for the Company. When a call is made from a confinement Facility to a wireless or call forwarded number whose physical location cannot be ascertained through traditional call data sourcing methods, the Confinement Facility Administrator may require the Company to block calls to such number for security reasons.

To discourage inmates from attempting to circumvent the rules and regulations of the Confinement Facility, the Company has implemented a policy aimed at removing the economic incentive of utilizing these specific call disguise technologies by instituting CrossLATA call rate plans.

This special treatment will, in the Company's sole discretion, be made applicable to such calls based upon (a) the imposition of additional costs upon the Company associated with attempts to identify the actual terminating number, identify the Called Party and maintain required call controls, when wireless and call-forwarding technologies are used to attempt to circumvent traditional call identification, monitoring, and control procedures utilized by Confinement Facilities and law enforcement. (The Company may be required by a Confinement Facility and/or law enforcement to take these additional steps to assist them in fulfilling their authorized responsibilities to ensure public safety and prevent crime.); (b) the inability to meaningfully apply traditional rating distinctions, as between local and toll calling, in a wireless or call-forwarding environment; and (c) the imposition of additional costs upon the Company associated with attempting to properly track and bill for such categories of calls.

When a call is made from a Confinement Facility to a number whose physical location cannot be ascertained through traditional call data sourcing methods, the Company shall classify the jurisdiction of the call as being CrossLATA and the rates associated therewith shall be applied to the call.

**4.1.2 CrossLATA Calls Placed to Wireless and Call Forwarding Numbers (cont'd.)**

When a call is made from a Confinement Facility to a number whose physical location cannot be ascertained through traditional call data sourcing methods, the Company shall classify the jurisdiction of the call as being CrossLATA and the rates associated herewith shall be applied to the call.

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**SECTION 4 - RATES AND CHARGES, (CONT'D.)**

**4.1.2.1 Rate Structure for Calls Placed to Wireless and Call Forwarding Numbers**

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a specialized rate structure and charges, as set forth in Subsection 4.5 of this Section, upon Inmate calls placed to wireless phone numbers and call-forwarding phone numbers from a given Facility where the actual termination number cannot be readily ascertained.

**4.1.3 Uniform Rate Structure Calls**

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a specialized rate structure and charges, as set forth in Subsection 4.6 of this Section, upon all Inmate calls (local, intrastate intraLATA, intrastate interLATA, and interstate interLATA) originating from a given Confinement Facility served by the Company. This specialized rating treatment will be made applicable to all Inmate calls, regardless of destination or terminating number, originating from a given Confinement Facility served by the Company, based upon the requirements of the Company or request of the Confinement Facility and/or law enforcement.

**4.2 Institutional Collect-Only Service Rates**

The following rates apply to outbound collect-only operator assisted calls using the Company's network. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher full minute increment for billing purposes. Collect calls are limited to ten (10) per month.

**4.2.1 IntraLATA Institutional Calls**

<b>A.</b>	Rate Per Minute	\$0.40	(I)
<b>B.</b>	Operator Assisted Service Charge	\$6.00	(I)

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**SECTION 4 - RATES AND CHARGES, (CONT'D.)**

**4.2 Institutional Collect-Only Service Rates (cont'd)**

**4.2.2 InterLATA Institutional Calls**

- A. Rate Per Minute \$0.53 (I)
- B. Operator Assisted Service Charge \$8.00 (I)

**4.2.3 Miscellaneous Charges**

Single Bill Fee, assessed per month where applicable

- A. **Bill Statement Fee** \$2.95 (I)

Single Bill Fees, Assessed with the first and fifth call record

- B. **Regulatory Assessment Fee** \$0.99
- C. **Carrier Cost Recovery Fee** \$2.50

**4.3 Local Institutional Collect Calls**

The following charges apply per local collect call. These charges apply during all rate periods.

**4.3.1 Local Collect Calls**

**A. Local Usage Charge**

A usage charge of \$0.25 applies to each local call placed by the End User using the services of the Company. (I)

**B. Local Per-Call Service Charges**

One of the following per-call charges applies to each local collect-only operator assisted call:

	<b>Per Call</b>
Local Operator Station to Station Surcharge:	\$5.00

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**SECTION 4 - RATES AND CHARGES, (CONT'D.)**

**4.4 Prepaid Institutional Service**

**4.4.1 Prepaid Institutional Calls**

	<b>Per Message</b>	<b>Per Minute</b>	
A. Prepaid IntraLATA Calls	\$4.00	\$0.20	(N)
B. Prepaid InterLATA Calls	\$5.00	\$0.40	(N)
C. Prepaid Interstate Calls	\$7.50	\$0.52	(I)
D. Prepaid Local Calls	\$4.25	\$0.25	(I)

**4.5 Cross LATA Institutional Calls\***

**4.5.1 Cross LATA Institutional Calls**

A. Rate Per Minute	\$0.20
B. Operator Assisted Service Charge	\$6.75

\*The Company may, at its sole discretion, and with due notice and/or rate quote availability provided to the customer/Called Party/Billed, Party, in lieu of any other per call rates set forth in Subsections 4.1, 4.2, 4.4, 4.5, 4.6 and 4.7 of this Section, impose this specialized uniform rate structure for all calling from a given Confinement Facility, based upon the prevailing conditions at and/or directions provided by such Facility. A monthly Carrier Cost Recovery Fee may be applied where applicable.

**4.6 Uniform Institutional Rate Calls**

**4.6.1 Uniform Rate Calls**

A. Rate Per Call Service Charge	\$0.00
B. Measured Charges	
Initial Minute (or fraction thereof)	\$0.50
Each Additional Minute (or fraction thereof)	\$0.50
C. Calls are billed at three (3) minute intervals.	
D. Calls are limited to a maximum duration of fifteen (15) minutes.	

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