

NAME OF UTILITY

Zone Telecom, LLC

Zone Telecom, LLC
3130 Pleasant Run
Springfield, IL 62711

This tariff contains the regulations and rates applicable to the furnishing of intrastate interLATA and intraLATA resale common carrier communication service by Zone Telecom, LLC* (“Zone” or “Carrier”) for calls which originate and terminate within the State of Idaho. This tariff is on file with the Idaho Public Utilities Commission and copies may be inspected, during normal business hours, at the Company’s principal place of business at 3130 Pleasant Run, Springfield, IL 62711.

REQUIRED IDAHO NOTICES

The included tariff language does not constitute a determination by the Commission that a limitation on liability imposed by the Carrier should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

Zone will give at least 10 days notice to customers and the Idaho PUC before increasing rates or other changes. The notice to customers will be either individual notices or a public notice in the newspapers in Zone's Idaho service areas.

*Zone Telecom, LLC was previously Zone Telecom, Inc.

Issued June 23, 2011

Effective July 5, 2011

Issued by Eamon Egan
Title: Vice President and Secretary

JUL 7 - 2004

NAME OF UTILITY

Boise, Idaho

Zone Telecom, Inc.

CHECK SHEET

<u>SHEET NO.</u>	<u>REVISION</u>	<u>EFFECTIVE DATE</u>
Title Sheet	1 st	October 15, 2001
Sheet 1	5 th	June 7, 2004
Sheet 1.1	1 st	June 7, 2004
Sheet 2	5 th	June 7, 2004
Sheet 3	2 nd	October 15, 2001
Sheet 4	Original	September 11, 2000
Sheet 5	2 nd	June 7, 2004
Sheet 5.1	Original	June 7, 2004
Sheet 6	Original	September 11, 2000
Sheet 7	Original	September 11, 2000
Sheet 8	5 th	June 7, 2004
Sheet 8.1	1 st	June 7, 2004
Sheet 8.2	1 st	June 7, 2004
Sheet 8.3	1 st	June 7, 2004
Sheet 9	Original	September 11, 2000
Sheet 10	Original	September 11, 2000
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Sheet 18	Original	September 11, 2000
Sheet 19	Original	September 11, 2000
Sheet 20	Original	September 11, 2000
Sheet 21	Original	September 11, 2000
Sheet 22	1 st	June 7, 2004
Sheet 23	Original	September 11, 2000
Sheet 24	1 st	June 7, 2004
Sheet 25	Original	September 11, 2000

Issued May 28, 2004

Effective June 7, 2004

Issued by Lawton Bloom
Title: Vice President and Secretary

SHEET 1.1

1ST REVISED SHEET 1.1

NAME OF UTILITY

Zone Telecom, Inc.

CHECK SHEET

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 7 - 2004

Boise, Idaho

<u>SHEET NO.</u>	<u>REVISION</u>	<u>EFFECTIVE DATE</u>
Sheet 26	Original	September 11, 2000
Sheet 27	4 th	June 7, 2004
Sheet 27.1	Original	June 7, 2004
Sheet 28	3 rd	June 7, 2004
Sheet 29	3 rd	June 7, 2004
Sheet 30	3 rd	June 7, 2004
Sheet 31	3 rd	June 7, 2004
Sheet 32	1 st	June 7, 2004
Sheet 32.1	Original	June 7, 2004
Sheet 32.2	Original	June 7, 2004
Sheet 33	1 st	June 7, 2004
Sheet 33.1	Original	June 7, 2004
Sheet 34	1 st	June 7, 2004
Sheet 35	Original	June 7, 2004

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JUL 7 - 2004

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Boise, Idaho

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Idaho Public Utilities Commission
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OCT 15 2001

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1. Contact Information

1.1 Customer complaint, new service or disconnect requests:

Jill Papenhausen
Zone Telecom, Inc.
Woodland Falls Corporate Center (T)
200 Lake Drive East, Suite 200
Cherry Hill, NJ 08002
(856) 414-6892 (T)

1.2 Bill inquiry:

Jill Papenhausen
Zone Telecom, Inc.
Woodland Falls Corporate Center (T)
200 Lake Drive East, Suite 200
Cherry Hill, NJ 08002
(856) 414-6892 (T)
(866) 777-9663

1.3 Commission contact - tariff information:

Jill Papenhausen
Zone Telecom, Inc.
Woodland Falls Corporate Center (T)
200 Lake Drive East, Suite 200
Cherry Hill, NJ 08002
(856) 414-6892 (T)

1.3.1 Commission contact - complaints:

Jill Papenhausen
Zone Telecom, Inc.
Woodland Falls Corporate Center (T)
200 Lake Drive East, Suite 200
Cherry Hill, NJ 08002
(856) 414-6892 (T)

1.4 Idaho agent:

CT Corporation System
300 North 6th Street
Boise, ID 83701

Issued October 3, 2001

Effective October 15, 2001

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Title: Vice President and Secretary

SEP 11 2000

Boise, Idaho

2. Tracking and Numbering

The following symbols are used for the purposes indicated below:

D - Delete or discontinue

I - Increase in rate or charge

L - Moved to another tariff location

M - Moved from another tariff location

N - New

R - Decrease in rate or charge

T - Change in text, but no change in rate or charge or regulation

- 2.1 Check Sheets - when a tariff (price sheet) filing is made with the IPUC, an updated Check Sheet accompanies the filing. The Check Sheet lists the sheets contained in the filing with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.
- 2.2 Sheet Numbering - Sheet numbers appear in the upper left corner of each page. Sheets are numbered sequentially. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 6 and 7 would be 6.1.
- 2.2.1 Sheet revision numbers also appear in the upper left corner of each page. These numbers are used to determine the most current sheet version on file with the IPUC. For example, the 4th revised sheet 6 cancels the 3rd revised sheet 6. Consult the check sheet for the sheet currently in effect.

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NAME OF UTILITY

Boise, Idaho

Zone Telecom, Inc.

2.3 Paragraph Number Sequence - There could be several levels of paragraph coding. Each level of coding is subservient to its next higher level.

2.

2.1

2.1.1

2.1.1.1

3. Service Area

3.1 Zone Telecom, Inc.'s telecommunications services are available to business customers throughout the State of Idaho, except in areas in which the Local Exchange Carrier (LEC) does not have equal access, unless otherwise stated.

4. Deposit and Advance Payment

(T)

4.1 Zone may, in order to safeguard its interests, require Customer to make a cash security deposit, irrevocable letter of credit or other means prior to or any time after the provision of Services to Customer (collectively called "Deposit"). The Deposit, to be held by Zone as a guarantee or security for the payment of charges incurred, may be drawn upon by Zone for any and all past due amounts, and may be increased at any time upon Zone's request and in its sole discretion. Zone's obligation to provide Services is contingent upon an initial and continuing credit approval by Zone. Additional Deposit amounts may be required after Services commence pending continuing review of issues which include but are not limited to Customer's monthly revenue, payment history, financial condition and as security against disputed amounts. Customers will be provided a receipt for paid deposits and said deposits will accrue interest.

(N)(D)

(L)

(N)

(L)

Material previously appearing on this Sheet now appears on Sheet 5.1

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Zone Telecom, Inc.

5. Termination of Service

- 5.1 Zone may, without incurring liability, immediately terminate, restrict or suspend Zone Service, in whole or in part, and may deny requests for new or additional Zone Service, without notice to the User if: (M)(T)(D)
- (A) User makes any false statement to Zone;
 - (B) Zone suspects fraud, abuse or misuse by User, other users or third parties;
 - (C) User violates any regulation of the User Agreement or Zone's filed tariffs or price lists;
 - (D) Zone believes User's use or content, or the use or content of other users, may violate the User Agreement or any laws or regulations or interferes in any way with Zone's provision of Zone Service to its customers or its business operations;
 - (E) or User becomes insolvent or is subject to any proceeding under bankruptcy or similar laws. (T)

In all other cases, Zone may, by notice in writing to the User, terminate, restrict or suspend Zone Service, in whole or in part, without incurring liability.

6. Service Offering

- 6.1 Virtual Wats Service is a telecommunications service utilizing AT&T as the underlying carrier. This service includes such services as outbound switched and dedicated calling, inbound (800 or 888) calling, calling card calling, and directory assistance services.
- 6.2 FiberWats Service is a telecommunications service utilizing Sprint as the underlying carrier. This service includes such services as outbound switched and dedicated calling, inbound (800 or 888) calling, calling card calling, and directory assistance services. (M)

Material appearing on this Sheet previously appeared on Sheet 5

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6.3 Timing of Calls

6.3.1 Long distance usage charges are based on the actual usage of Zone Telecom, Inc. network. The Company will determine that a call has been placed through industry standard answer detection methods, including hardware answer detection.

6.3.2 Chargeable time for a call ends upon disconnection by either party.

6.3.3 For billing provided directly by Company, the minimum call duration and initial period is 18 seconds for all intrastate direct dialed calls unless otherwise specified by this tariff. For billing provided directly by Company, the additional period is measured and rounded to the next higher 6 second increment unless otherwise specified by this tariff.

6.3.4 For billing provided by the Local Exchange Carrier of the Customer, the minimum call duration and initial period is 60 seconds (1 minute) and the additional period is measured in 60 second (1 minute) increments.

6.3.5 No charges apply for incomplete calls. If a Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

6.4 Authorization Codes - At additional cost, and subject to availability, the customer may use authorization codes to identify the users or user groups on an account. The numerical composition of such codes shall be set by the carrier to assure compatibility with carrier's accounting and automation systems and to avoid duplication of codes.

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Zone Telecom, Inc.

Boise, Idaho

6.5 Mileage Determination

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. Zone Telecom, Inc. uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and NECA Tariff FCC No. 4.

FORMULA:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

- 6.6 Service Contract - Service is provide to Qualifying Business Customers by the acceptance by Zone Telecom, Inc. of a customer's Letter of Agency agreeing to receive service.
- 6.7 Outbound - Communications may originate from any area served by an equal access central office within the State of Idaho. All services are available twenty four hours per day, seven days per week.
- 6.8 Inbound Switched Service (800 or 888) - Receives inbound intrastate calls on regular local telephone lines.
- 6.9 Inbound Dedicated Service (800 or 888) - Allows inbound intrastate calls to come in on same Dedicated Access Line using 800 or 888 number(s).

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Boise, Idaho

- 6.10 Prepaid Telephone Card Services - Zone Telecom, Inc. Prepaid Telephone Card Service provides an outbound voice grade communications service for calls charged to a Zone Telecom, Inc. Prepaid Telephone Card. Customers can use the card to complete Direct Dialed intrastate and interstate calls.
- 6.11 Calling Card Service - Customers of Zone Calling Card Service may place calls while away from home or office by dialing a 10 digit code plus a 4 digit PIN number assigned to the customer. Calls are then completed on a direct dialed basis. Usage charges and per call service charges apply. No minimum billing, non-recurring charges or fixed monthly charges apply to this service.
- 6.12 IntraLATA Toll Service - IntraLATA Toll Service applies to calls terminating within the LATA of the originating caller.
- 6.13 InterLATA Toll Service - InterLATA Toll Service applies to calls terminating beyond the LATA of the originating caller.
- 6.14 Prepaid Long Distance Service - Zone prepaid long distance service is an optional 1+/011+ direct dial long distance service wherein customers submit payments in advance.
- 6.15 Zone LD service provides switched and dedicated access and include such features as switched outbound "One Plus" long distance telecommunications services, dedicated outbound calling, inbound toll-free switched and dedicated calling, calling card calling and directory assistance services.

(D)
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(D)

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Boise, Idaho

6.16 Application For Service

6.16.1 The Company requires a Customer to complete the Sign-up Form and Application as a condition precedent to the initial establishment of service. Application for service may be made electronically or in writing.

6.16.2 Company accepts the following methods of payment: credit card (Visa, MasterCard, Discover and American Express); bank debit card, electronic fund transfers, and paper check. (T)

6.16.3 Company will confirm credit worthiness as a condition precedent to the provision of Service. Company will preauthorize a credit limit for a residential Customer in the amount of \$100, and for a business Customer in the amount of \$300. Once the Customer has demonstrated a pattern of full and timely remittance of payment, Company, in its full discretion, may elect to raise the user's preauthorized credit limit from time to time.

6.16.4 The name of the Customer(s) desiring to use the Company's service must be stipulated in the Sign-up Form and Application, executed by the Customer and returned to the Company or its agent.

6.16.5 Fees are immediately due and payable on the date of the invoice and will be assessed based on the method of payment selected by the Customer in the Sign-up Form. Interruption of service and/or late payment charges may be assessed for any failure to pay within the time set forth in the Sign-up Form in accordance with federal and/or state law. (T)

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6.17 Payment For Service

6.17.1 Monthly invoices will be debited via the billing mechanism selected by Customer in the Sign-up Form and in accordance with this Tariff. Interest at the rate of 1½% per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) may be applied in accordance with the Company's standard credit policy to any unpaid amount commencing 15 days after the bill statement date unless otherwise provided herein. (N)
(T)

6.17.2 The Company may bill for Service electronically for those Customers with computer capability. Prior to electronic billing, Customers will be notified and given the option to receive invoices in paper form. Customers electing paper billing will be assessed a monthly account fee of \$50.00. To view electronic invoices, Customers will need one of the following browsers: Internet Explorer 4.0 or higher; Netscape Navigator 3.01 or higher; Netscape Communicator 4.05 or higher; or Customers will need to upgrade its current browser.

6.18 Reconnection Fee

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored upon payment of a \$50.00 reconnection fee when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

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Boise, Idaho

6.19 Customized Service Packages

Customized service packages and competitive pricing packages may be furnished at negotiated rates on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. All specialized pricing arrangements are subject to Commission review.

6.20 Invoice Retrieval Charge

There will be a charge for researching an account and providing archived invoices to a customer. The charge will be assessed for each request and will be as follows:

\$ 10.00 charge for e-mailed invoices up to two years old

\$ 15.00 charge for paper invoices up to two years old

\$ 30.00 charge for invoices older than two years

Invoices retrieval could take up to ten business days.

6.21 Return Check Fee and Returned Electronic Funds Transfer Fee

A fee of \$20.00 will be charged for each dishonored check returned and a fee of \$15.00 will be charged for each rejected electronic funds transfer.

(N)
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(N)

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Boise, Idaho

7. Virtual Wats Price List

7.1 Virtual Wats service is resold service for which the underlying carrier is AT&T.

Rates - Virtual Wats Service calls are rated using each of the following schedules for the appropriate type of usage:

7.1.1 Day, Evening and Night rate periods apply to all usage. The rates apply for all days of the week including holidays. The Day rate period is 8:00 AM to but not including, 5:00 PM Monday through Friday. The Evening rate period is 5:00 PM to, but not including, 11:00 PM Monday through Friday. The Night rate period is 11:00 PM to, but not including, 8:00 AM Monday through Friday, all day Saturday, and Sunday from 8:00 AM to, but not including 8:00 AM Monday. For New Years Day (January 1); Independence Day (July 4); Labor Day; Thanksgiving Day; Christmas Day (December 25), and Memorial Day the Evening rate applies.

7.2 Service Fee - A \$5.00 Service Fee shall be applied to a Customer's monthly invoice.

7.4 Outbound One - Plus Service

7.4.1 **Switched Access** - This schedule applies to calls between two on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station in the State of Idaho.

Calls are billed in 6 second increments with 18 seconds minimum, except for Local Exchange Company billing which will be in 60 second (1 minute) increments [see Section 6.3.4 of this tariff]. The 60 second (1 minute) rate is ten (10) times the 6 second increments shown below.

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SHEET 10
ORIGINAL SHEET 10
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Idaho Public Utilities Commission
Office of the Secretary
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SEP 11 2000

Boise, Idaho

7. **Virtual Wats Price List (continued)**
7.4.1 **Switched Access (continued)**

InterLATA and IntraLATA Rates

Rate <u>Mileage</u>	Initial 18 Seconds or Fraction		Each Additional 6 Seconds or Fraction	
	<u>Day</u>	<u>Eve / Night Weekend</u>	<u>Day</u>	<u>Eve / Night Weekend</u>
0 +	\$0.0672	\$0.0540	\$0.0224	\$0.0180

* Recurring Monthly Service Charge - \$5.00

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Boise, Idaho

7. Virtual Wats Price List (continued)

7.4.2 **Dedicated Access** - This schedule applies to calls between an on-network station which uses a special access line and either and on-network station that uses local exchange service access line or an off-network station in the State of Idaho.

InterLATA and IntraLATA Rates

<u>Rate</u> <u>Mileage</u>	<u>Initial 18 Seconds</u> <u>or Fraction</u>		<u>Each Additional 6 Seconds</u> <u>or Fraction</u>	
	<u>Day</u>	<u>Eve / Night</u> <u>Weekend</u>	<u>Day</u>	<u>Eve / Night</u> <u>Weekend</u>
0 +	\$0.0441	\$0.0330	\$0.0147	\$0.0110

* Recurring Monthly Service Charge - \$20.00

7.5 Calling Card Rates

Calls are billed in 6 second increments with 18 seconds minimum, except for Local Exchange Company billing which will be in 60 second (1 minute) increments [see Sheet No. 6, Section 6.3.4 of this tariff]. The 60 second (1 minute) rate is ten (10) times the 6 second increments shown below.

<u>Rate</u> <u>Mileage</u>	<u>Initial 18 Seconds</u> <u>or Fraction</u>		<u>Each Additional 6 Seconds</u> <u>or Fraction</u>	
	<u>Day</u>	<u>Eve/Night</u> <u>Weekend</u>	<u>Day</u>	<u>Eve/Night</u> <u>Weekend</u>
0+	\$0.0726	\$0.0584	\$0.0242	\$0.0195

* Service Charge Per Call - \$0.65

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SHEET 12
ORIGINAL SHEET 12
NAME OF UTILITY
Zone Telecom, Inc.

Idaho Public Utilities Commission
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Boise, Idaho

7. **Virtual Wats Price List (continued)**
7.6 **Inbound Toll Free (800 or 888) Service**

7.6.1 Inbound (800 or 888) Switched Usage Rates

Rate Per Hour of Usage		
<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$18.00	\$18.00	\$18.00

Monthly recurring service charge - \$20.00

7.6.2 Inbound (800 or 888) Dedicated Usage Rates

Rate Per Hour of Usage		
<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$11.30	\$9.34	\$7.97

Monthly recurring service charge - \$50.00

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NAME OF UTILITY

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Zone Telecom, Inc.**7. Virtual Wats Price List (continued)****7.7 Long Distance Directory Assistance**

A long distance Directory Assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. The charge applies to each inquiry regardless of whether the Directory Assistance Bureau is able to supply a listed number. A credit will be issued for any Directory Assistance charge for which the Customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or mis-dials.

	<u>Per Inquiry</u>
Directory Assistance Charge -	\$0.95

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 Title: Vice President and Secretary

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Boise, Idaho

8. FiberWats Price List

- 8.1 FiberWats service is resold service for which the underlying carrier is Sprint.

Rates - FiberWats Service calls are rated using each of the following schedules for the appropriate type of usage:

- 8.1.1 Day, Evening and Night rate periods apply to all usage. The rates apply for all days of the week including holidays. The Day rate period is 8:00 AM to, but not including, 5:00 PM Monday through Friday. The Evening rate period is 5:00 PM to, but not including, 11:00 PM Monday through Friday. The Night rate period is 11:00 PM to, but not including, 8:00 AM Monday through Friday, all day Saturday and Sunday from 8:00 AM to, but not including 8:00 AM Monday. For New Years Day (January 1), Independence Day (July 4), Labor Day, Thanksgiving Day, Christmas Day (December 25), and Memorial Day the Evening rate applies.
- 8.2 Service Fee - A \$5.00 Service Fee shall be applied to a Customer's monthly invoice.

8.4 Outbound One - Plus Service

- 8.4.1 **Switched Access** - This schedule applies to calls between two on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station in the State of Idaho.

Calls are billed in 6 second increments with 18 seconds minimum, except for Local Exchange Company billing which will be in 60 second (1 minute) increments [see Section 6.3.4 of this tariff]. The 60 second (1 minute) rate is ten (10) times the 6 second increments shown below.

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Title: Vice President and Secretary

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Zone Telecom, Inc.**8. FiberWats Price List (continued)**
8.4.1 Switched Access (continued)**InterLATA and IntraLATA Rates**

Rate <u>Mileage</u>	Initial 18 Seconds or Fraction		Each Additional 6 Seconds or Fraction	
	<u>Day</u>	<u>Eve/Night Weekend</u>	<u>Day</u>	<u>Eve/Night Weekend</u>
0+	\$0.0642 (I)	\$0.0642 (I)	\$0.0214	\$0.0214

* Recurring Monthly Service Charge - \$5.00

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SEP 11 2000

Boise, Idaho

8. FiberWats Price List (continued)

8.4.2 **Dedicated Access** - This schedule applies to calls between an on-network station which uses a special access line and either an on-network station that uses local exchange service access lines or an off-network station in the State of Idaho.

InterLATA and IntraLATA Rates

Rate <u>Mileage</u>	Initial 18 Seconds or Fraction		Each Additional 6 Seconds or Fraction	
	<u>Day</u>	<u>Eve/Night Weekend</u>	<u>Day</u>	<u>Eve/Night Weekend</u>
0+	\$0.0372	\$0.0372	\$0.0124	\$0.0124

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Zone Telecom, Inc.

8. FiberWats Price List (continued)

8.5 Calling Card Rates

Calling Card calls placed by Customers that have subscribed to Zone's calling card service will be billed in 60 second (one minute) increments. Calling Card calls placed by Customers that subscribed to the calling card service of Zone's predecessor, The Furst Group, on or after October 24, 1997, will also be billed in 60 second (one minute) increments. Calling Card calls placed by Customers that subscribed to the calling card service of Zone's predecessor, The Furst Group, before October 24, 1997 will be billed in 6 second increments with an 18 second minimum.

Rate Mileage	Initial 18 Seconds or Fraction		Each Additional 6 Seconds or Fraction	
	<u>Day</u>	<u>Eve/Night Weekend</u>	<u>Day</u>	<u>Eve/Night Weekend</u>
0+	\$0.0777	\$0.0777	\$0.0259	\$0.0259

* Service Charge Per Call - \$0.55

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Zone Telecom, Inc.

8. FiberWats Price List (continued)

8.6 Inbound Toll Free (800 or 888) Service

8.6.1 Inbound (800 or 888) Switched Usage Rates

	Rate Per Hour of Usage		
	<u>Day</u>	<u>Evening</u>	<u>Night</u>
	\$15.48	\$15.48	\$15.48
Monthly recurring service charge			\$20.00

8.6.2 Inbound (800 or 888) Dedicated Usage Rates

	Rate Per Hour of Usage		
	<u>Day</u>	<u>Evening</u>	<u>Night</u>
	\$7.26	\$7.26	\$7.26
Monthly recurring service charge			\$50.00

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Idaho Public Utilities Commission
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SEP 11 2000

Zone Telecom, Inc.

Boise, Idaho

8. FiberWats Price List (continued)
8.7 Long Distance Directory Assistance

A long distance Directory Assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. The charge applies to each inquiry regardless of whether the Directory Assistance Bureau is able to supply a listed number. A credit will be issued for any Directory Assistance charge for which the Customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or mis-dials.

		<u>Per Inquiry</u>
Directory Assistance Charge	-	\$0.95

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SEP 11 2000

Boise, Idaho

9. Commercial Affiliation Program

9.1 General

This section contains the regulations applicable to the Commercial Affiliation Program. (see section 9.4 following for applicable rates)

9.2 Availability of Service

The following rates apply to residential and small business customers. To qualify for this service, Customers must be members of trade associations or commercial organizations. Customers may also qualify if they are individuals within an industry profession or business classification. Service shall be obtained by responding to an advertisement or promotional offering or by calling a toll free number in response to such solicitation.

9.3 Application of Charges

Customers of this calling plan may place as many calls as desired at the specified rates. No minimum monthly usage is required.

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NAME OF UTILITY

Boise, Idaho

Zone Telecom, Inc.

9. Commercial Affiliation Program (continued)

9.4 Rates and Charges

The following rates apply for all times of day, seven days a week, for all distances. Calls will be billed at 18 second initial increment with 6 second additional increments.

<u>Rate</u> <u>Mileage</u>	<u>Initial 18 Seconds</u> <u>or Fraction</u>		<u>Each Additional 6 Seconds</u> <u>or Fraction</u>	
	<u>Day</u>	<u>Eve/Night</u> <u>Weekend</u>	<u>Day</u>	<u>Eve/Night</u> <u>Weekend</u>
0+	\$0.0459	\$0.0459	\$0.0153	\$0.0153
	Monthly Recurring Fee		\$2.00	

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NAME OF UTILITY

Zone Telecom, Inc.**JUL 7 - 2004****Boise, Idaho****10. Zone Prepaid Telephone Card Rates**

	Maximum Rate Per Minute of Usage		
<u>Day</u>	<u>Evening</u>	<u>Night</u>	
\$0.35	\$0.35	\$0.35	

11. Zone Telecom, Inc. Special Promotional Offerings

The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the Services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be offered in accordance with applicable Commission rules or regulations.

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SEP 11 2000

Boise, Idaho

12. Zone Telecom, Inc. Teleconference Service

12.1 Teleconference Service Description

Zone Telecom, Inc. Teleconference Service provides communications between two or more stations connected to an audio bridge with the assistance of a teleconference operator.

12.2 Billing

Charges accrued by using teleconference service are billed to the telephone number of the originator of the conference call or billed to another number, if it is acceptable to that party.

12.3 Timing Of Calls

12.3.1 Chargeable time of a conference call begins when all participants are connected and ends for each individual station when that station disconnects.

12.3.2 Chargeable time for ports joining the conference call already in progress begins when they are connected by a teleconference operator.

12.4 Rates And Charges

12.4.1 Charges for teleconference service calls are per minute and per port usage, rounded to the next highest full minute.

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NAME OF UTILITY

Zone Telecom, Inc.

JUL 7 - 2004

Boise, Idaho

12. Zone Telecom, Inc. Teleconference Service (continued)
12.4 Rates And Charges (continued)

Zone Tele-Conferencing & Web Conferencing Pricing			(D) (N)
Applies in the Continental US			(D) (N)
Volume and Term Discounts may apply.			
Ready - Flex utilizing Direct Dial (Reserved or Reservation-less)			
Price	\$0.110		
Ready - Flex utilizing Toll Free Number (Reserved or Reservation-less)			
Price	\$0.125		
Operator Assisted - Direct Dial Access (Reservation Required)			
Price	\$0.270		
Operator Assisted - Toll Free Access (Reservation Required)			
Price	\$0.280		
Operator Assisted - Dial Out (Reservation Required)			
Price	\$0.270		
Event - Direct Dial Access (Reservation Required)			
Price	\$0.320		
Event - Toll Free Access (Reservation Required)			
Price	\$0.330		
Event - Dial Out (Reservation Required)			
Price	\$0.340		
Web-Conferencing			
Price	\$0.359		

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Boise, Idaho

13. Miscellaneous Charges

13.1 Payphone Use Surcharge

An undiscountable payphone use surcharge of \$.35 shall apply to each coinless call which Zone can identify as being placed from a domestic payphone by or to the customer or its permitted user. This includes, but is not limited to, calls placed with a Zone calling card, pre-paid calling card, collect calls and calls placed to 800 numbers. This charge is in addition to standard tariffed usage charges and is for the use of the payphone instrument to access Zone's service.

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Boise, Idaho

14. Zone Prepaid Long Distance Service**14.1 Zone Prepaid Long Distance Service Description**

Zone prepaid long distance service is an optional 1+/011+ direct dial long distance service wherein customers submit payments in advance.

The advance payments are placed in the consumer's account and are depleted as long distance charges, applicable surcharges, regulatory assessments, taxes and fees are accrued. If during any month, the total of charges exceed the monthly advance payments, the customer will hear an announcement that there is no credit available, and the customer will not be able to complete 1+/011+ calls until additional advance payments are received. In addition, several minutes in advance of the depletion of the prepayment, the customer will be advised via announcement. If a consumer does not utilize the full amount of the monthly prepayment, the remaining balance will carry over to subsequent months until the balance is depleted.

14.2 Billing

Charges are billed in full minute increments.

14.3 Rates and Charges:

\$.25 cents per minute, 24 hours a day, seven days a week

Monthly recurring fee: \$5.00 monthly fee.

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NAME OF UTILITY

Boise, Idaho

Zone Telecom, Inc.

15. Zone LD Services

1. DESCRIPTION

Zone LD service for small business offers switched and dedicated access and includes such features as switched outbound "One Plus" long distance telecommunications services, dedicated outbound calling, inbound toll-free switched and dedicated calling, calling card calling and directory assistance services. The small business plans are available to Customers whose estimated monthly usage exceeds \$499.00, excluding taxes, fees and surcharges. All "GC" and "Q" small business plans are billed in six second increments, after an initial minimum call duration of six seconds. All "S" small business plans are billed in six second increments, after an initial minimum call duration of eighteen seconds.

Zone LD service for residential and small home office users ("Resi/SOHO") offers switched access and includes such features as switched outbound "One Plus" long distance telecommunications services, inbound toll-free switched calling, calling card calling and directory assistance services. The Resi/SOHO plans are available to Customers whose estimated monthly usage falls below \$500.00, excluding taxes, fees and surcharges. All Resi/SOHO plans are billed in sixty second increments, after an initial minimum call duration of sixty seconds unless otherwise noted.

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(L)

Material previously appearing on this Sheet now appears on Sheet 27.1

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Title: Vice President and Secretary

Zone Telecom, Inc.

JUL 7 - 2004

Boise, Idaho

1. DESCRIPTION (continued)

Zone LD service marketed as Rate Smasher/I, Rate Smasher Premium/I, Rate Smasher/PI and Rate Smasher Premium/PI for residential and small home office users ("Resi/SOHO") offers switched access and includes such features as switched outbound "One Plus" long distance telecommunications services, inbound toll-free switched calling, calling card calling and directory assistance services. The Resi/SOHO plans are available to Customers whose estimated monthly usage falls below \$500.00, excluding taxes, fees and surcharges. These plans are billed in six second increments, after an initial minimum call duration of six seconds.

1.1. Zone LD - Rate Smasher/S

- a. Zone LD - Rate Smasher/S Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Idaho. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute

Zone LD - Rate Smasher/S
Switched Outbound Service

\$0.225

(T)

(T)

(M)(T)

(D)

(T)

(D)(T)

(T)

(T)

(T)

(M)

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Title: Vice President and Secretary

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NAME OF UTILITY

Boise, Idaho

Zone Telecom, Inc.

- b. Zone LD - Rate Smasher/S Dedicated Outbound Service is a dedicated access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Idaho. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business. (T)
(D)(T)
(T)
(T)

Per Minute

Zone LD - Rate Smasher/S (T)
Dedicated Outbound Service \$0.135

- c. Zone LD - Rate Smasher/S Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business. (T)
(T)

Switched Rate
Per Minute

Dedicated Rate
Per Minute

Zone LD - Rate Smasher/S (T)
Toll-Free Service \$0.235 \$0.140

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NAME OF UTILITY

Boise, Idaho

Zone Telecom, Inc.

- d. Zone LD - Rate Smasher/S Calling Card Service permits the caller to charge a principal pre-subscribed location for a call while the caller is away from the principal location. The Customer may place calls from a touch tone phone by dialing a toll-free number and entering a personal identification code followed by the desired telephone number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business. (T)

Per Minute

Zone LD - Rate Smasher/S		(T)
Calling Card Service	\$0.12	

1.2. Zone LD - Rate Smasher/GC (T)

- a. Zone LD - Rate Smasher/GC Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Idaho. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business. (D)(T)

Per Minute

Zone LD - Rate Smasher/GC		(T)
Switched Outbound Service	\$0.134	

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NAME OF UTILITY

Zone Telecom, Inc.

JUL 7 - 2004

Boise, Idaho

- | | | |
|----|--|---|
| b. | Zone LD – Rate Smasher/GC Dedicated Outbound Service is a dedicated access service, offering users outbound “One Plus” long distance telecommunications services from points originating and terminating in the State of Idaho. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business. | (T)
(D)(T)
(T)
(T) |
| | <u>Per Minute</u> | |
| | Zone LD - Rate Smasher/GC
Dedicated Outbound Service | (T)
\$0.083 |
| c. | Zone LD - Rate Smasher/GC Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer’s premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business. | (T)

(T)
(T)
(T) |
| | <u>Switched Rate</u>
<u>Per Minute</u> | <u>Dedicated Rate</u>
<u>Per Minute</u> |
| | Zone LD - Rate Smasher/GC
Toll-Free Service | (T)
\$0.143 \$0.087 |

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NAME OF UTILITY

Zone Telecom, Inc.

JUL 7 - 2004

Boise, Idaho

- d. Zone LD - Rate Smasher/GC Calling Card Service permits the caller to charge a principal pre-subscribed location for a call while the caller is away from the principal location. The Customer may place calls from a touch tone phone by dialing a toll-free number and entering a personal identification code followed by the desired telephone number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business. (T)

	<u>Per Minute</u>	
Zone LD - Rate Smasher/GC		(T)
Calling Card Service	\$0.12	

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NAME OF UTILITY

Zone Telecom, Inc.

JUL 7 - 2004

Boise, Idaho

- e. Zone LD - RightSaver Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Idaho. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

(D)(T)
(T)
(T)

RightSaver is subject to a monthly minimum usage charge of \$ 2.00, to be applied when a customers monthly usage is less than \$20.00 before the application of taxes, fees or surcharges. This charge may be waived at the discretion of the company.

	<u>Per Minute</u>
Zone LD - RightSaver Outbound Service	\$0.135

(L)

(L)

Material previously appearing on this Sheet now appears on Sheet 32.2

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JUL 7 - 2004

Boise, Idaho

1.3. Zone LD – Rate Smasher Premium/GC

(N)

- a. Zone LD – Rate Smasher Premium/GC Switched Outbound Service is a switched access service, offering users outbound “One Plus” long distance telecommunications services from points originating and terminating in the State of Idaho. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute

Zone LD – Rate Smasher Premium/GC
Outbound Service

\$0.135

- b. Zone LD – Rate Smasher Premium/GC Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer’s premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute

Zone LD – Rate Smasher Premium/GC
Toll-Free Service

\$0.140

(N)

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JUL 7 - 2004

Boise, Idaho

1.4.	Zone LD – Rate Smasher/Q		(M)(T)
	a.	Zone LD – Rate Smasher/Q Switched Outbound Service is a switched access service, offering users outbound “One Plus” long distance telecommunications services from points originating and terminating in the State of Idaho. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.	(D) (T) (D)(T) (T) (T)
		<u>Per Minute</u>	
		Zone LD – Rate Smasher/Q Switched Outbound Service	(T)
		\$0.134	
	b.	Zone LD - Rate Smasher/Q Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer’s premise routed to a specific telephone number. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.	(T) (T) (T) (T)
		<u>Per Minute</u>	
		Zone LD - Rate Smasher/Q Toll-Free Service	(T) (M)
		\$0.143	

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Title: Vice President and Secretary

NAME OF UTILITY

Zone Telecom, Inc.

JUL 7 - 2004

State, Idaho

- c. Zone LD - Rate Smasher/Q Calling Card Service permits the caller to charge a principal pre-subscribed location for a call while the caller is away from the principal location. The Customer may place calls from a touch tone phone by dialing a toll-free number and entering a personal identification code followed by the desired telephone number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business. (T)

Per Minute

Zone LD - Rate Smasher/Q Calling Card Service	\$0.12	(T)
--	--------	-----

- d. Zone LD - RightSaver Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Idaho. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business. (D)(T)

RightSaver is subject to a monthly minimum usage charge of \$2.00, to be applied when a customers monthly usage is less than \$20.00 before the application of taxes, fees or surcharges. This charge may be waived at the discretion of the company.

Per Minute

Zone LD - RightSaver Outbound Service	\$0.135	
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Title: Vice President and Secretary

JUL 7 - 2004

Boise, Idaho

1.5. Zone LD – Rate Smasher Premium/Q

(N)

- a. Zone LD – Rate Smasher Premium/Q Switched Outbound Service is a switched access service, offering users outbound “One Plus” long distance telecommunications services from points originating and terminating in the State of Idaho. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute

Zone LD – Rate Smasher Premium/Q
Outbound Service

\$0.135

- b. Zone LD – Rate Smasher Premium/Q Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer’s premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute

Zone LD – Rate Smasher Premium/Q
Toll-Free Service

\$0.140

(N)

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NAME OF UTILITY

Boise, Idaho

Zone Telecom, Inc.

2. INTRASTATE DIRECTORY ASSISTANCE

A long distance Directory Assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. The charge applies to each call regardless of whether the Directory Assistance bureau is able to supply a listed number. A credit will be issued for any Directory Assistance charge for which the customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

Per Call

Intrastate Directory Assistance Charge

\$1.45

3. PAPER BILL CHARGES

The Company may bill for Service electronically for those Customers with computer capability. Customers may, however, elect to receive invoices in paper form. Customers electing paper billing will be assessed a monthly account fee of \$2.95.

4. MINIMUM USAGE CHARGE

Zone LD products for small business are subject to a monthly minimum usage charge of \$2.95, to be applied when a customers monthly usage is less than \$100.00 before the application of taxes, fees or surcharges. This charge may be waived at the discretion of the company. (T)
(I)

5. TOLL-FREE FEE

All Zone LD products are subject to a monthly toll-free fee in the amount of \$2.00 per month per toll-free number. This charge may be waived at the discretion of the company.

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Boise, Idaho

16. Test Marketing

The Company may, from time to time, promote new Customer registrations by offering test marketing to certain eligible customers. The test marketing may be limited to specific geographical areas or to a subset of specific market groups for a limited duration. Test marketing will used to test new products and services prior to wide-scale implementation.

(N)

(N)

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