
TELECOMMUNICATIONS SERVICE PRICE LIST

TITLE SHEET

IDAHO TELECOMMUNICATIONS PRICE LIST

This tariff contains the description, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Zoom-i-Net Communications, Inc. d/b/a ZinTel, with principal offices at 198 North Ridge Drive, Central Square, New York 13036. This tariff applies to services furnished within Idaho. This tariff is on file with the Idaho Public Utilities Commission, where copies may be inspected during normal business hours.

ISSUED: January 6, 2004

EFFECTIVE: January 13, 2004

**By: Tariff Administrator
Zoom-i-Net Communications, Inc. d/b/a ZinTel
198 North Ridge Drive
Central Square, New York 13036**

Idaho Public Utilities Commission
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Boise, Idaho

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CHECK SHEET

Pages 1 through 24 inclusive of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date at the bottom of this page.

<u>PAGE</u>	<u>REVISION</u>
1	Original
2	1 st Revised
3	Original
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17	Original
18	Original
19	Original
20	Original
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SYMBOLS

The following are the only symbols used for the purpose indicated below:

- (C) - Changed regulation
- (D) - Discontinued rate or regulation
- (I) - Increase in rate
- (M) - Moved to/from another tariff location
- (N) - New rate or regulation
- (R) - Reduction in rate
- (T) - Change in text only

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TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the IPUC. For example, 4th Revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc. the IPUC follows in its tariff approval process, the most current page number on file with the IPUC is not always the tariff page in effect. Consult the Check Sheet for the page currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A. 1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a) I.
 - 2.1.1.A.1.(a).I. (i).
 - 2.1.1.A.1.(a).I.(i).(l).

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TARIFF FORMAT (Cont'd)

- D. Check Sheets - When a tariff filing is made with the IPUC, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the IPUC.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - A telephone line provided by local exchange carriers which connect a telephone or other communications device at a customer's location to Zoom-i-Net Communications, Inc.'s underlying carrier's telecommunications network switching center(s).

Authorization or Account Code - A numerical code of four to eleven digits, one or more of which codes are available to a customer to enable the customer to lawfully connect its communication devices for the purpose of accessing the telecommunications networks of Zoom-i-Net Communications, Inc.'s Underlying Carrier, and which thereby are used to prevent unauthorized network access and to identify the customer and its calling volumes for billing purposes.

Carrier or Company - Zoom-i-Net Communications, Inc.

Customer - The person, firm, corporation, end user or other entity which orders or uses services and is responsible for the payment of charges.

Holidays - New Year's Day, Fourth of July, Labor Day, Thanksgiving Day, and Christmas Day.

IPUC - Idaho Public Utilities Commission.

Service Agreement - Company's standard form for the ordering and acceptance of a customer's request for and commitment to take Company's service offerings pursuant to this tariff.

Rate Center - The Points of Presence (POPs) or first point of interconnection of local exchange facilities providing access to the long distance network of the Company's Underlying Carrier and the point from which a customer's traffic is rated and billed.

Underlying Carrier - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of customer telecommunications traffic within Idaho.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Company

Company undertakes to provide only those designated Services as are furnished under the terms and subject to the conditions and customer payment of the applicable rates of this tariff for communications originating and terminating within Idaho.

The Company's Services are available to its customers twenty four hours per day, seven days per week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the facilities of Company's Underlying Carrier and the provisions of this tariff.

2.2.2 Company reserves the right to discontinue furnishing service, or to limit the use of service necessitated by conditions beyond its control, including without limitation, for customer non-payment of charges, or when the customer's use of a service becomes or is in violation of the law or the provisions of this tariff. In all events, Company will comply with Commission rules.

2.2.3 The Services provided under this tariff are subject to the direct and exclusive control of the Company. No one may alter or affect the Services nor transfer or assign its use of the Services without the express written consent of the Company, which consent may be withheld, without limitation, by Company in its sole discretion at any time such alteration, effect, transfer or assignment would result in an interruption of the Services or a change in the customer's location to which the Services are to be provided.

2.2.4 In the event prior written permission from the Company is given for any assignment or transfer, all regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 Liabilities of the Company

2.3.1 Company has no liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission or call processing of customer's communications traffic by the Underlying Carrier. The Company's liability for such damages occurring in the course of furnishing the Company's Services but not caused by its gross negligence or willful misconduct or that of its employees or agents in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which such mistakes, interruptions, omissions, delays, errors, or defects in the Company's furnishing of its Services occur.

2.3.2 Reserved for Future Use.

2.3.3 Company shall be indemnified and held harmless by the customer against:

- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content of a customer's communications traffic;
- (B) Claims for patent infringement arising from a customer's use of its equipment, facilities, or systems with the Company's Services; and
- (C) All other claims arising out of any act or omission of the customer in connection with any service provided by Company.

2.3.4 The included tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.4 Interruption of Service

- 2.4.1 Customer shall receive no credit allowance for interruption of service due to Carrier's testing or adjusting, to negligence of the customer, or to the failure of channels or equipment provided by the customer. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is claimed. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission within customer's control, or is not in wiring or equipment, if any, furnished by the customer in connection with the Company's Services.
- 2.4.2 No credit is allowed in the event service must be interrupted in order to provide routine service quality or related investigations.
- 2.4.3 Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of Company or in the event Company is entitled to a credit for the failure of the facilities of Company's Underlying Carrier used to furnish customer's service.
- 2.4.4 No credit shall be allowed:
- (A) For failure of services or facilities of customer; or
 - (B) For failure of services or equipment caused by the negligence or willful acts of customer.
- 2.4.5 Credit for an interruption shall commence after customer notifies Company of the interruption or when Company becomes aware thereof, and ceases when service has been restored.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.4 Interruption of Service (Cont'd)

2.4.6 Before customer notifies Company of an interruption, customer shall make reasonable attempts to ascertain that customer, a third party, or its or their actions and/or equipment is/are not the cause thereof.

2.4.7 Credits are applicable only to that portion of service interrupted.

2.4.8 For purposes of credit computation, every month shall be considered to have 720 hours.

2.4.9 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

2.4.10 The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula.

Credit Formula:

$$\text{Credit} = \frac{A}{720} \times B$$

"A" = outage time in hours

"B" = total monthly charge for affected facility

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.5 Deposits

The Company does not require a deposit from its customers.

2.6 Advance Payments

The Company does not collect advance payments.

2.7 Taxes

2.7.1 Customer will be billed and is responsible for payment of applicable local, state, and federal taxes assessed in conjunction with service used.

2.7.2 All state and local taxes (i.e., sales taxes, gross receipts taxes, municipal utilities taxes, etc.) are listed as separate line items and are not included in the scheduled rates.

2.8 Billing Disputes

2.8.1 Billing disputes shall be processed by the Company or its billing agent(s) consistent with IPUC regulations.

2.8.2 A valid billing dispute consists of written documentation specifically stating the nature of the complaint. Resolution of disputes will be aided by listing the total dollar amount of the dispute, the specific rate elements being disputed, and the reasons for the dispute. For example:

1. Incorrect Rate
2. Error in quantity (i.e., billing increments)
3. Service no longer exists
4. Incorrect customer being billed
5. Backbilling

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.8 Billing Disputes (Cont'd)

2.8.3 Refusal to pay an entire bill or any portion thereof without written supporting documentation will not be considered a valid dispute and will be handled as a non-payment.

2.8.4 In the event that a billing dispute is resolved in favor of the Company, late payment charges will apply to amounts withheld pending settlement of the dispute. Late payment charges are calculated as set forth in Section 4.8 except that when the customer disputes the bill on or before the payment date and pays the undisputed amount on or before the payment date, the penalty interest period shall not begin until 10 days following the payment date.

2.8.5 Customers unsatisfied with the Company's handling of a dispute may contact the IPUC Consumer Assistance Staff at the Idaho Public Utilities Commission, PO Box 83720, Boise, Idaho 83720-0074, or by phone at 334-0369 (in the Boise area) or (800) 432-0369 (out of Boise calling area).

2.9 Billing

Company uses an independent billing company to bill its customers.

2.10 Form and Content of Termination Notice

In the event that the Company proposes to terminate service to a customer pursuant to this tariff, the Company will send the customer a written notice of termination. The notice will be titled "SHUT OFF NOTICE" or "CUT OFF NOTICE" in type at least one-quarter (1/4) inch in height and will clearly indicate that it is a disconnect notice. The disconnect notice will contain the following information:

- (a) The name and address of the customer, the telephone number or identifying number to which the service is billed, and the nature of the service provided by the Company.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.10 Form and Content of Termination Notice (Cont'd)

- (b) A clear and concise statement of the reasons for the proposed termination of service.
- (c) The date after which service will be terminated unless the customer takes appropriate action. Company will comply with IDAPA Rule 304's requirement of seven (7) day written notice and will make an attempt to call within 24 hours of termination.
- (d) If the reason for termination of service is nonpayment of a delinquent account, the notice shall include a statement of the amount owed and the date of delinquency prompting termination.
- (e) The Company's telephone number which can be called toll-free and the address of the Company's office where a customer may make inquiries, pay the bill, make a complaint, or initiate an investigation.
- (f) A statement that any customer with an unresolved complaint may contact the IPUC Consumer Assistance Staff at the Idaho Public Utilities Commission, PO Box 83720, Boise, Idaho 83720-0074, or by phone at 334-0369 (in the Boise area) or (800) 432-0369 (out of Boise calling area).
- (g) The charge and the customer action necessary for reconnection of service.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.11 Dispute Resolution

Any dispute arising from or relating to this tariff, that is not resolved according to published and applicable regulatory process, may be resolved through mediation between Company and customer within 30 days of Company's receipt of the dispute. If the dispute is not resolved by mediation, the dispute at the customer's option may be submitted to binding arbitration before a neutral arbitrator. If customer does not choose to arbitrate, Company at its option may provide customer with a refund or credit of the full amount of the charges outstanding at the time Company receives notice of the dispute. Upon customer's acceptance of the credit or refund, the dispute will be resolved and by such respective actions, Company and customer mutually release and forever hold harmless the other from any further liability or claims with respect to the dispute. Nothing herein shall be construed to prevent customer from first seeking relief from the appropriate regulatory agency.

If arbitration is undertaken, each party shall contribute to the cost thereof. No award in favor of customer shall conflict with the limitations of liability provisions of this tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Usage Based Services

3.1.1 Long distance usage charges are based on the actual usage of the Company's network. Timing for all calls begin when the called party answers the call (i.e. when two-way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.

3.1.2 Chargeable time for all calls ends when one of the parties disconnects from the call.

3.1.3 Unless otherwise specified in this tariff, the minimum call duration for billing purposes is eighteen (18) seconds.

3.1.4 Unless otherwise specified in this tariff, calls are billed in six (6) second increments.

3.1.5 Usage is measured and rounded up to the next higher increment for billing purposes.

3.1.6 There are no billing charges applied for incomplete calls.

3.2 Outbound Interexchange Service

The Company's service is provided for use by presubscribed Customers or Authorized Users. Calls are routed over the Company's resold transmission and switching facilities to any valid NPA-NXX in the state of Idaho.

3.3 Directory Assistance

The Company provides standard Directory Assistance.

3.4 Services Not Available

Carrier does not offer 900, 911, collect, or third-party billed calling.

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SECTION 4 - RATES

4.1 Description of Rates

Services are available to subscribers under the following rate plans. Calls in each rate plan are billed in increments with minimum billing increments as specified. No charge is made for an uncompleted call.

4.2 Time of Day Optional Calling Plan.

Company's Time of Day Optional Calling Plan offers 1+ calls featuring rates based on the jurisdictional nature of the call and is available under this combination offering across the country served with equal access. Rates are time-of-day sensitive but distance insensitive. Billing is in full minute increments and are rounded to the next full minute increment. A monthly recurring charge and other charges apply. See, Section 5, Administrative Charges, following. Total call usage is aggregated and rates applied based on the jurisdictional destination of the call at the following rates. You may select the better rate that fits your calling patterns.

For the first and each additional minute or fraction thereof, the following recurring charges apply.

Day Rates:

For calls terminating in-state between 9:00 am and 5:00 pm	\$ 0.07
With calls terminating in-state between 5:01pm and 8:59 am	0.12

Monthly Recurring Fee	4.95
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Night Rates:

For calls terminating in-state between 9:00 am and 5:00 pm	\$ 0.12
With calls terminating in-state between 5:01pm and 8:59 am	0.07

Monthly Recurring Fee	4.95
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SECTION 4 - RATES (Cont'd)

4.3 The Nickel Plan.

Company's Nickel Plan offers 1+ calls feature rates that are time-of-day and distance insensitive and are available to all areas with equal access. Billing is in full minute increments and are rounded to the next full minute increment. A monthly recurring charge and other charges apply. See Section 5, Administrative Charges, following.

For the first and each additional minute or fraction thereof, the following recurring charges apply.

All Time Periods: \$ 0.05

Monthly Recurring Fee: 9.95

4.4 The Lucky 7 Plan

The Lucky 7 Basic Plan provides 1+ interstate long distance service from customer premises with equal access local service. Calls are time-of-day and distance insensitive. Calls are billed in 60-second increments and rounded to the next whole 60-second interval. Other charges apply. See Section 5, Administrative Charges, following.

Initial 60 Seconds	Each Add'l 60 Seconds
\$0.07	\$0.07

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SECTION 4 - RATES (Cont'd)

4.5 The Lucky 7 Economy Plan

The Lucky 7 Economy Plan provides 1+ interstate long distance service from customer premises with equal access local service. Calls are time-of-day and distance insensitive. Calls are billed in 6-second increments and rounded to the next whole 6-second interval. One message unit applies per call. Other charges apply. See Section 5, Administrative Charges, following.

Initial 6 Seconds	Each Add'l 6 Seconds	Message Units
\$0.007	\$0.007	\$0.19/call

4.6 The Lucky 7 Day/Night Plan

The Lucky 7 Day/Night Plan provides 1+ interstate long distance service from customer premises with equal access local service. Calls are time-of-day sensitive, but distance insensitive. Calls are billed in 60-second increments and rounded to the next whole 60-second interval. Other charges apply. See Section 5, Administrative Charges, following.

9:00am to 4:59pm		5:00pm to 8:59pm	
Initial 60 Seconds	Each Add'l 60 Seconds	Initial 60 Seconds	Each Add'l 60 seconds
\$0.07	\$0.07	\$0.14	\$0.14

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SECTION 4 - RATES (Cont'd)

4.7 The Lucky 7 Night/Day Plan

The Lucky 7 Night/Day Plan provides 1+ interstate long distance service from customer premises with equal access local service. Calls are time-of-day sensitive, but distance insensitive. Calls are billed in 60-second increments and rounded to the next whole 60-second interval. Other charges apply. See Section 5, Administrative Charges, following.

5:00pm to 8:59pm		9:00am to 4:59pm	
Initial 60 Seconds	Each Add'l 60 Seconds	Initial 60 Seconds	Each Add'l 60 seconds
\$0.07	\$0.07	\$0.14	\$0.14

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SECTION 4 - RATES (Cont'd)

4.8 Lucky 7 Double/Down Plan

The Lucky 7 Double/Down Plan provides 1+ interstate long distance service from customer premises with equal access local service. Calls are time-of-day and distance insensitive. Calls are billed in 60-second increments and rounded to the next whole 60-second interval. The minimum service term under this plan is six (6) 30-day billing cycles. Rates are graduated downward for all calls over set volumes of usage up to 630 minutes (10 and one-half hours). The per minute rates for all minutes in excess of 630 repeats the cycle at 7 cents and declines in 70 minute increments up to the next segment of 630 minutes (e.g., 1260 minutes). The cycle repeats itself at each 630-minute segment for the 30-day billing cycle. Cancellation prior to the expiration of the Commitment Period incurs a flat \$25 termination charge. Administrative charges apply. See Administrative Charges section following.

Call Volume	Initial 60 Seconds	Each Add'l 60 Seconds
1-70	\$0.070	\$0.070
71-140	0.065	0.065
141-210	0.060	0.060
211-280	0.055	0.055
281-350	0.050	0.050
351-420	0.045	0.045
421-630	0.035	0.035

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SECTION 4 - RATES (Cont'd)

4.9 Lucky 7/20 Plan

The Lucky 7/20 Plan provides 1+ interstate long distance service from customer premises with equal access local service. Calls are time-of-day and distance insensitive. All calls are billed in 60-second increments and rounded to the next whole 60-second interval. See Administrative Charges section, following.

Initial 20 Minutes	Each Add'l 60 Seconds
\$0.99	\$0.07

4.10 Calling Card Service – All Plans

Calling Card Service is billed in one-minute increments with a minimum billing increment of one minute at the following flat rate:

\$0.209/minute

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TELECOMMUNICATIONS SERVICE PRICE LIST

SECTION 5 – ADMINISTRATIVE CHARGES (Cont'd)

5.1 Directory Assistance Charge

\$0.95/call

5.2 Late Payment Charge

A late fee of 1.5% per month will be charged on any past due balance.

5.3 Method of Computing Charges

Charges for each call are totaled by rate period. If the computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent (e.g., \$1.4266 would be rounded up to \$1.43).

5.4 Returned Check Charge

Company charges a fee of \$15.00 for any check returned for insufficient funds.

5.5 Payphone Surcharge

\$0.24/call

5.6 Idaho Universal Service Fund

\$0.0025 per minute

5.7 PIC Account Set Up Fee

\$3.95/BTN

(N)
(N)

ISSUED: April 7, 2004

EFFECTIVE: April 14, 2004

**By: Tariff Administrator
Zoom-i-Net Communications, Inc. d/b/a ZinTel
198 North Ridge Drive
Central Square, New York 13036**

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

APR 14 2004

Boise, Idaho

TELECOMMUNICATIONS SERVICE PRICE LIST

SECTION 6 – PROMOTIONS

RESERVED FOR FUTURE USE

ISSUED: January 6, 2004

EFFECTIVE: January 13, 2004

**By: Tariff Administrator
Zoom-i-Net Communications, Inc. d/b/a ZinTel
198 North Ridge Drive
Central Square, New York 13036**

Idaho Public Utilities Commission
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