

**Spirit Lake Water Company**  
**Tariff 1 Revision 2**  
**Replaces Previous Tariff Schedule 1**

**IDAHO PUBLIC UTILITIES COMMISSION**  
**Approved** **Effective**  
**Dec. 4, 2009** **Oct. 30, 2009**  
**Per O.N. 30938**  
**Jean D. Jewell Secretary**

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Recurring Charges:

\$12.50 minimum monthly charge

\$.12 for each 100 additional gallons after 9,000 gallons

Note: Meter Readings will be done at the end of a quarterly billing cycle, beginning January 1, except when conditions make the meters inaccessible. In the event the Company cannot read a customer's meter for a billing period the customer will only be billed the minimum monthly charges as set forth above. The first quarterly reading after the billing period the Company aggregates the 9,000 gallon monthly allowance for each month that no meter reading is taken and bills for all usage exceeding the total aggregated allowance. If, for example, the customer has used more than 54,000 gallons over two quarters (9,000 gallons x 6 = 54,000), he or she will be billed for usage exceeding 54,000 gallons in the first bill issued after a meter reading is taken.

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Issued November 6, 2009  
Effective October 30, 2009  
Per ON 30938

Issued by Spirit lake Water Company  
Leslie Abrams, Owner

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Non-Recurring Charges:

1. Hook-up Fee (New Service) - \$2,500.00 per each new customer hook-up.
2. Late Payment Charge - One (1%) percent monthly applicable to the unpaid balance after the due date.
3. Reconnection fees for accounts closed thirty (30) days or less  
Requested during normal office hours - \$16.00  
Requested for other than normal office hours - \$32.00
4. Reconnection fees for accounts closed longer than thirty (30) days  
Requested during normal office hours - \$52.00  
Requested for other than normal office hours - \$65.00
5. Returned Check Fee for each customer check returned to the Company for non-sufficient funds. - \$20.00

Normal office hours are defined as 8:00 a.m. to 5:00 p.m., Monday through Friday except for the following holidays which fall on a weekday: New Years Day, Memorial Day, 4<sup>th</sup> of July, Labor Day, Thanksgiving Day and the day after Thanksgiving Day and Christmas Day.

Normal due date for all bills shall be thirty (30) days after the billing date.

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Cancelling

IDAHO PUBLIC UTILITIES COMMISSION  
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MAR 6 - '84

APR 1 '84

Name of Utility

SPIRIT LAKE EAST WATER COMPANY

*Raymond J. Shattuck* SECRETARY

(Approval Stamp)

GENERAL RULES AND REGULATIONS  
FOR SMALL WATER UTILITIES

1. GENERAL

- 1.1 The Customer, in receiving water service, and the Company, in providing water service, both agree to abide by these Rules and Regulations.
- 1.2 In the event that there is a conflict between the Company's Rules and Regulations and the Rules and Regulations of the Idaho Public Utilities Commission Concerning Water Companies, the Rules and Regulations of the Commission shall take precedence unless an exception has been granted.
- 1.3 Any additions, deletions or modifications to these General Rules and Regulations are to be made in the "Special Provisions" section attached as Attachment 1. Any such changes are subject to approval by the Commission prior to becoming effective.

2. DEFINITIONS

- 2.1 Billing Period - the period of time between bills from the Company for normal services rendered.
- 2.2 Commission - Idaho Public Utilities Commission.
- 2.3 Commodity Charge - recurring charge based only on the quantity of water used.
- 2.4 Company - water company.

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By *Frank B. Carr* Title Vice-President  
Frank B. Carr

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- 2.5 Connection or Hook-Up Fee - non-recurring charge paid by a Customer requesting service for partial or full recovery of the Company's cost of providing a new service connection.
- 2.6 Contribution in Aid of Construction - non-recurring charge paid by a Customer or Developer to help defray the cost of system expansion.
- 2.7 Customer - a person, business or government agency responsible for paying bills and complying with the rules and regulations of the company.
- 2.8 Customer Charge - minimum recurring charge that does not include any water.
- 2.9 Fixed Rate - a recurring charge of a fixed amount, usually in an unmetered system.
- 2.10 Franchise Tax - tax imposed on a Company by a governmental entity for the privilege of doing business within its boundaries.
- 2.11 Minimum Charge - minimum recurring charge for a billing period that may or may not include a specified quantity of water.
- 2.12 Non-recurring Charges - charges that are not assessed each billing period.
- 2.13 Premises - a Customer's property including out buildings which are normally located on one lot or parcel of ground.
- 2.14 Rate Structure - a schedule of all recurring and non-recurring charges of the company.
- 2.15 Reconnection Fee - charge paid by a Customer to the Company to restore service after its disconnection.

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By *Frank B. Carr*  
Frank B. Carr

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*Thyrna J. Shattuck* SECRETARY

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2.16 Recurring Charges - charges that are assessed each billing period.

2.17 Tariff - rate schedules and Rules and Regulations which govern the Company's service.

3. SERVICE FOR NEW CUSTOMERS

3.1 The Company shall furnish service to applicants within its service area under the jurisdiction of the Idaho Public Utilities Commission in accordance with rates and Rules and Regulations approved by the Commission.

3.2 Applicants for water service may be required to sign a standard form of service application.

3.3 The Company shall not be obligated to provide service at a service location until any required deposit or guarantee of payment has been received by the Company as provided for in these Rules and Regulations under "Deposits" and further defined in the Commission's Rules Governing Customer Relations (Appendix A).

3.4 Special contracts may be required where large investments in special facilities are necessary to provide the requested service. The Company may require contribution toward such investment and establish such minimum charges as are deemed necessary. All such contracts are subject to the approval of the Commission.

3.5 The Company reserves the right to place limitations on the amount and character of water service it will supply and to refuse service to new Customers if, in its opinion:

(a) The Company is required to refuse or limit service by regulatory authorities having jurisdiction over the Company.

(b) The requested service installation is of larger size than is necessary to properly serve the premises.

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- (c) The permanency of the building, structure, or institution requested to be served is such that the Company's investment in such service is jeopardized.
- (d) The depth of the Customer's service line is less than the minimum depth required for frost protection.
- (e) The Customer's proposed service, main or other appurtenance does not conform to good engineering design or meet the standard specifications of the Company.
- (f) The Customer refuses to agree to abide by the Rules and Regulations of the Company.

If the Company denies service to a potential Customer for any reason, it will immediately provide the applicant with a written explanation of its decision. (Reference: Appendix A - IPUC Rules Governing Customer Relations, Section 1.4.)

4. DEPOSITS

4.1 Rules and Regulations regarding deposits to guarantee payment of bills can be found in Sections 1 and 2 of Appendix A - IPUC Rules Governing Customer Relations.

5. RATES

5.1 Rates charged for water service and supply shall be those published in the Company's tariff and approved by the Idaho Public Utilities Commission.

5.2 If the Customer is eligible for billing under more than one (1) rate schedule, see Section 8 of Appendix A - IPUC Rules Governing Customer Relations.

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6. BILLING AND PAYMENT

- 6.1 All Customers will be billed on a regular basis as identified on the applicable rate schedule.
- 6.2 If the system is metered, the Company shall try to read the meters prior to each billing unless specified differently on the applicable rate schedule. If the Company's meter reader is unable to gain access to the premises to read the meter, or in the event the meter fails to register, the Company may estimate the Customer's water consumption for the current billing period based on known consumption for a prior similar period or average of several periods. Subsequent readings will automatically adjust for differences between estimated and actual. Estimated bills shall carry appropriate notice to that effect.
- 6.3 All bills shall clearly indicate the balance due and shall be due and payable within 15 days of the date rendered. All bills not paid within 15 days shall be considered delinquent and service may be disconnected subject to the provisions of Section 3 of Appendix A -IPUC Rules Governing Customer Relations. \*See Page 13 - Special Provisions.
- 6.4 The minimum bill or customer charge shall apply when service is provided for less than one month.
- 6.5 Owners of premises with one or more condominiums, buildings, stores, apartments or any other divisions of like or similar character, all of which are served from one (1) service connection, are responsible for the entire water charges. If the owner desires to cease being responsible for water bills for such places and desires that the occupant of each division shall be responsible for his respective bill, such transfer of responsibility will not be accepted or recognized by the Company until the plumbing arrangements of the building or premises are so changed by the owner or his or her agent as to permit the Company, to its satisfaction, to serve each division or occupant separately from the other occupants in the same building.

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6.6 Accounts will be continued and water bills rendered regularly until the Company has been duly notified to discontinue service.

7. METERING (If Applicable)

7.1 Meters will be installed by the Company near the customer's property line or at any other reasonable location on the Customer's premises that is mutually agreed upon.

7.2 The Company's representative shall be given access to the Customer's premises at all reasonable hours for the purpose of obtaining meter readings. In the event of recurring inaccessibility, the Company, at its option, may relocate its metering equipment at the Customer's expense.

7.3 The Company is responsible for the maintenance of its metering equipment. Meters are considered to be sufficiently accurate if tests indicate that meter accuracy is within  $\pm$  2 percent. When for any reason a meter fails to register within these limits of accuracy, the Customer's use of water will be estimated on the basis of available data and charges will be adjusted accordingly. Corrected bills will then be sent out to the customer and additional payment or refund arrangements made in accordance with Sections 8.2 and 8.3 of Appendix A - IPUC Rules Governing Customer Relations.

7.4 The Company reserves the right to test and/or replace any meter. Upon deposit of a "Meter Testing Fee" by a Customer, the Company will test the customer's meter. If the test indicates that the meter over-registers by more than 2 percent, it will be replaced with an accurate meter at no cost to the Customer and the "Meter Testing Fee" will be refunded and water bills will be adjusted in accordance with Section 8.3 of Appendix A - IPUC Rules Governing Customer Relations.

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- 7.5 At the Company's discretion, unmetered Customers may be converted to metered service if such transition occurs in a planned, systematic manner without unreasonable discrimination and if the Company has an approved metered rate.
- 7.6 The Company shall have the right to set meters or other devices without notice to the Customer for the detection and prevention of fraud.
- 7.7 In any building where the meter is to be installed in the basement, the incoming water pipe must enter the basement at least sixteen (16) inches from the riser in order that a meter can be set in a horizontal position in the basement. All pipes to the different parts of the building or grounds must lead from the riser at least one (1) foot above the elbow.

8. CUSTOMER PLUMBING AND APPLIANCES

- 8.1 All plumbing, piping, fixtures and appliances on the customer's side of the service connection shall be installed and maintained under the responsibility and at the expense of the Customer or owner of the premises.
- 8.2 The plumbing, piping, fixtures and appliances shall be maintained in conformity with all municipal, state and federal requirements. The nature and condition of this plumbing, piping and equipment shall be such as not to endanger life or property, interfere with service to other Customers or permit those with metered services to divert system water without meter registration.
- 8.3 A stop-and-waste valve must be installed on the Customer's plumbing in a place always accessible and so located as to permit shutting off the water for the entire premises with the least possible delay.

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8.4 All persons having boilers, water tanks or other equipment supplied by direct pressure from the Company's mains should install a pressure relief valve, or other device to serve the same purpose, so as to prevent excess pressure from forcing hot water and/or steam back into the water meter and mains of the Company. All damage to the Company's property resulting from failure to properly equip Customer plumbing with a relief valve shall be billed to the Customer.

8.5 The Company is not obligated to perform any service whatever in locating leaks or other trouble with the customer's piping.

8.6 When the premises served by the Company is also served in any manner from another water supply of any kind, an approved backflow prevention device shall be installed at the service connection. Water service for either stand-by or other purposes will not be furnished until piping and connections are inspected and approved by a representative of the Company.

8.7 Property owners will not be allowed to connect the water service of different properties together.

8.8 All of the Customer's service pipes and fixtures must be kept in repair and protected from freezing at his or her expense. When there are leaking or defective pipes or fixtures, the water may be turned off at the option of the Company until the proper repairs are made.

9. INSTALLATION OF SERVICE CONNECTIONS

9.1 The service connection is the property of the Company and as such, the Company is responsible for its installation and maintenance. It consists of piping, curbstop and valve or meter box and a meter, if the system is metered. The service connection transmits water

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from the Company's water main to a valve or meter box generally located near the Customer's property line. All piping, valves or appliances beyond this point are the property and responsibility of the Customer.

- 9.2 The Company reserves the right to designate the size and location of the service line, curbstop, meter (if applicable) and meter or valve box and the amount of space which must be left unobstructed for the installation and future maintenance and operation thereof.
- 9.3 Where a service connection is desired for a premises on which there is no permanent structure, the Company will install a service connection to said premises only upon payment by the applicant of the estimated cost of said service connection. If within a period of five (5) years from the installation of said service connection a permanent structure is erected on the premises, the Company will refund, with interest, the difference between any approved new Customer charges in effect at the time of connection, and the applicant's advance.
- 9.4 The extra costs of any out-of-the-ordinary circumstances requiring additional equipment or special construction techniques involved in the installation of a service connection will be agreed to in advance by the Customer and the Company.

#### 10. REPLACEMENT OR ENLARGEMENT OF SERVICE CONNECTIONS

- 10.1 Unless otherwise provided herein, the Company shall replace or enlarge service connections at its own expense, as follows:
- (a) Whenever it is necessary to change the location of any service connection due to relocation or abandonment of the Company's mains; and
- (b) For commercial or industrial services where the type or volume of use has changed and the enlargement will result in sufficient increase in annual revenue to justify the enlargement.

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10.2 The relocation, enlargement or reduction of service connections for the convenience of the Customer will be at the expense of the Customer. Prior to such relocation, enlargement or reduction, the Customer will deposit the estimated cost thereof with the Company. Within 15 days a refund will be made to the Customer in the amount by which the estimated cost exceeds the actual cost. The amount by which the actual cost exceeds the estimated cost shall be due and payable within fifteen (15) days after billing for such deficiency.

10.3 Enlargement of any service connection will be made only after such time as the Customer's plumbing inside his or her premises shall have been enlarged sufficiently to accommodate the additional capacity.

11. DISCONNECTION AND RECONNECTION OF SERVICE

11.1 When a Customer desires to discontinue service he shall give notice to the Company at least two (2) days in advance and shall be responsible for all water consumed for the two (2) days after the date of such notice.

11.2 The Company may discontinue a Customer's service on an involuntary basis only in accordance with Section 3 of Appendix A - IPUC Rules Governing Customer Relations.

11.3 When it becomes necessary for the Company to involuntarily discontinue water service to a Customer, service will be reconnected only after all bills for service then due have been paid or satisfactory payment arrangements have been made.

11.4 A reconnection fee will be charged each time a Customer is disconnected, either voluntarily or involuntarily, and reconnected at the same premises. The reconnection fee shall be paid before service is restored. Reconnection fees will not be charged for any situation or circumstance in which the Customer's water supply is disconnected by the Company for its convenience.

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11.5 The Company reserves the right at any time, upon notice, to shut off the water for maintenance or expansion and, in emergencies, may do so without notice. The Company shall at all times use reasonable diligence and care to prevent interruption of said water service.

11.6 Except in the case of an emergency, no one, except an authorized Company representative, is allowed to turn-on or turn-off the water on the Company's side of the service connection.

12. EXTENSION OF WATER MAINS

12.1 The extension of system water mains for the purpose of providing new service shall be handled in accordance with the "Uniform Main Extension Rules for Small Water Companies" which is attached to these Rules and Regulations as Appendix B.

13. MISCELLANEOUS

13.1 No Customer shall permit any person from another premises to take water from his water service or tap for more than one (1) week without the written permission and consent of the Company.

13.2 No person acting either for himself or agent of any person, firm, corporation or municipality, not authorized by the Company, shall take any water from any fire hydrant on the Company's system except in the case of an emergency.

13.3 No person shall place upon or about any hydrant, gate, box, meter, meter box or other property of the Company, any building material or other substance so as to prevent free access at all times to the same.

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- 13.4 Service will be maintained to domestic Customers on a preferential basis. Delivery of water under all schedules may be restricted, interrupted or curtailed at the discretion of the Company in case of shortage or threatened shortage of water.
- 13.5 No rate contract or application is assignable from one user to another, except upon agreement of all parties concerned.
- 13.6 The representative of the Company shall be given access to the premises of the Customer at all reasonable hours for obtaining meter readings, for turning on or shutting off the flow of water, for inspecting, removing, repairing or protecting from abuse or fraud any of the property of the Company installed on the premises. Access shall be granted at all times for emergency purposes.
- 13.7 No one, except an authorized agent of the Company, shall tamper with, interfere with, make repairs, connections or replacements of or to any of the Company's property.
- 13.8 Whenever an applicant desires service of a character for which there is no available service classification, a contract may be executed in lieu of a tariff. Any such contract is subject to the approval of the Idaho Public Utilities Commission.
- 13.9 The Customer is held responsible for any violation of these Rules and Regulations even though the breach is committed by someone employed either directly or indirectly by him.
- 13.10 Copies of the Company's rates and rules and regulations will be provided to Customers upon request.

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By *Frank B. Carr* Title Vice-President  
Frank B. Carr

ATTACHMENT 1Special Provisions

- 6.3 All bills shall clearly indicate the balance due and shall be due and payable within 30 days of the date rendered. All bills not paid within 30 days shall be considered delinquent and service may be disconnected subject to the provisions the IPUC Rules Governing Customer Relations.
- 6.4 The Company has instituted a policy regarding customers who have paid the old hook up rate of \$650 during application SPL-W-04-1. Any customer who paid the \$650 hook up fee before the service date of Order No. 29513 must be connected to the system before December 31, 2004, to avoid being subject to the new, higher fee. An exception to this policy will be made only if an affected customer requests connection before the end of 2004 but the Company is unable to complete the work due to inclement weather or other reasons beyond the Company's control. Any affected customer who does not request connection prior to the end of 2004 will be required to pay the difference between the amount already paid (\$650) and the fee in effect at the time of the customer's request. Affected customers who do not wish to connect service prior to the end of 2004 may request a refund.